

NGO's Platform for Social Action stimulate the Declaration of Commitment to Quality in the Third Sector of Social Action in Spain.

Declaration of Commitment to Quality in the Third Social Action Sector

The social action in favour of the underprivileged cannot be understood nor carried out unless it is done in conjunction with the public administration at its different levels of responsibilities, business initiatives and the third sector organisations that have been acting as complementary partners, both in providing services and in promoting a change of attitude among citizens regarding social problems.

The social action NGO feels it has a commitment to achieving a more egalitarian society, in which the differences between citizens are reduced, in such a way that the members of underprivileged sectors gain access, in equal conditions, to the opportunities of welfare available to the society as a whole.

This commitment gives rise to the need for the NGOs to double their efforts to provide, based on their individual values and principles, information regarding the actions and works with the greatest quality within their respective areas.

Consequently, the undersigned Social Action Third Sector organisations:

DECLARE

- That the persons to which their actions, programmes and services are given have the right to receive the aforementioned with the best possible quality.
- That they are aware that the social environment demands more and more participative, efficient, effective and transparent structures in order to adequately channel citizens' solidarity.
- That citizen participation, through volunteering, associations and other means, constitutes an essential instrument to achieve their objectives.

For all of this and in order to satisfy the demands of the people, society and the organisation itself, the undersigned:

UNDERTAKE

1. To incorporate in their management systems the values, principles and criteria of the Strategic Plan for Promoting Quality in Social Action NGOs, and specifically as regards:

- [a. Respect for human dignity and defence of rights.
- [b. Solidarity among those who make up the organisations and between these and the persons to which the services and actions are addressed, as well as recognition of the right of the latter to participate in the decision making that affects them.
- [c. Management of the organisations in accordance with the needs and expectations of the final recipients.
- [d. Promoting the participation of all the people involved, as an essential value to achieve greater motivation and more effective service.
- [e. Promoting co-responsibility and commitment among all those involved in the organisation, enabling decentralisation processes for decision making.
- [f. Promoting professionalism in human resources policies and a job well done, based on the most advanced technical and scientific criteria, as well as strict professional ethics.
- [g. Efficient and effective management of the overall extension of the organisation's mission in its day-to-day work.

2. To respect and comply with the principles of transparency and responsibility in the organisations.

3. To involve the public administration, business initiatives and other social partners in the commitment of promoting quality.

4. To generate synergies between the third sector social action organisations to achieve joint objectives and incorporate the philosophy of quality in the third sector.

SIGNED BY:

Asociación Española contra el Cáncer
AMFAR - Asociación de Mujeres y familias del ámbito rural
CEAR - Comisión Española Ayuda al Refugiado
CERMI - Comité Español de Representantes de Minusválidos
CESIDA - Coordinadora Estatal del VIH-SIDA
CNSE - Confederación Nacional de Sordos Españoles
COCEDER - Confederación de Centro de Desarrollo Rural
COCEMFE - Confederación Coordinadora Estatal de Minusválidos Físicos de España
Cruz Roja Española
EAPN-ES - La Red Europea de lucha contra la pobreza y la exclusión Social del Estado Español.
FEAPS - Federación de Organizaciones en favor de Personas con Discapacidad Intelectual
FMP - Federación Mujeres Progresistas
FSG - Fundación Secretariado Gitano
Fundación Esplai
Fundación Atenea Grupo GID- Grupo Interdisciplinar de desarrollo
ONCE - Organización Nacional de Ciegos Españoles
Plataforma de Organización de Infancia
Plataforma de ONG de Acción Social
INTRESS - Instituto de Trabajo Social y Servicios Sociales
Plataforma de Voluntariado de España
UDP - Unión Democrática de Pensionistas
UNAD - Unión de Asociaciones y entidades de atención al drogodependiente
Fundación Luis Vives
CEAFA - Confederación Española de Familiares de Enfermos de Alzheimer y otras Demencias
Fundación Radio ECCA
Fundación Cruz de los Ángeles
Fundación Internacional O'Belen
ASECAL
RED ARAÑA - Tejido de entidades Sociales por el empleo
Fundación NEXO Empleo
RED EMPLEALIA - Asociación Española de entidades para la formación y el empleo
Fundación Emet Arco Iris
ABD - Asociación Bienestar y Desarrollo
Asociación APREX y Centro de encuentro y acogida
Asociación Ayuda al Anciano sobre Residencias AUTISMO SEVILLA
ATADES - Asociación Tutelar Asistencial de Discapacitados Intelectuales
ICEISS - Instituto para la Calidad, estudio e investigación de los Servicios Sociales
FUNDCASOR Fundación Canaria para el Sordo
Asociación Casa Oberta;
EAPN-CLM - Red Europea de lucha Contra la Pobreza y la Exclusión Social del Estado Social. Castilla La Mancha
Asociación Síndrome de Down de Sevilla y Provincia
Asociación Maestros de la Supervivencia
Sevilla ACOGE
CEPAIM - Consorcio de entidades para la acción integral con migrantes
Instituto de Estudios Políticos para América Latina y el África
Fundación Els Tres Turons
COGAMI - Confederación Galega de Minusválidos
ONCE - Organización Nacional de Ciegos Españoles
Fundación Gaztelán
Asociación proyecto San Fermín
ADCARA - Asociación de desarrollo comunitario en Áreas de Aragón
ATRA
Fundación Márgenes y Vínculos
Fundación ADCOR A Coruña
Fundación ADSIS
FEAPS (Asturias) -Federación de Organizaciones en favor de Personas con Discapacidad Intelectual, Asturias
Cruz Roja en Cataluña
RESCATE - Comité Internacional de Rescate España
Fundación ATENEA Grupo GID - Grupo Interdisciplinar sobre drogas
Fundación Vicente Blasco Ibañez C.U.
VALORE S. COOP.- Valores Sociedad Cooperativa Andaluza de Interés Social.
Fundación FUNDAMED - Fundación de ciencias del medicamento y productos sanitarios.
Iniciativas de Apoyo a Infancia ARELA
Cáritas diocesana de Valencia
Fundación Preescolar Na Casa
ASDE - Federación de Asociaciones Scouts de España

More information:
NGO Platform for Social Action
www.plataformaong.org