



THIRD
SECTOR
IMPACT

Measuring impact.
Enhancing visibility

The Third Sector Impact in a Society in Transition

**Strategic alliances to improve NGO results
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The EU-project “Third Sector Impact”

🔺 Objective: Create knowledge that will advance the contributions of the Third Sector in Europe

Presupposes:

🔺 A **definition** of the Third Sector

🔺 **Measurement** the output of the Third Sector

🔺 Identification of **impacts** of the Third Sector on other parts of society

Research on impacts is scattered and inconclusive, there is no handbook!



Conceptualizing the Third Sector

DEFINING FEATURES I

ORGANIZATIONAL COMPONENTS

- 1) **Organizations**, formal or informal
- 2) **Private**, i.e., institutionally separate from government
- 3) **Self-governing**, capable of acting on own authority
- 4) **Voluntary**, without compulsion
- 5) **Totally or significantly limited** from distributing profit



Conceptualizing the Third Sector

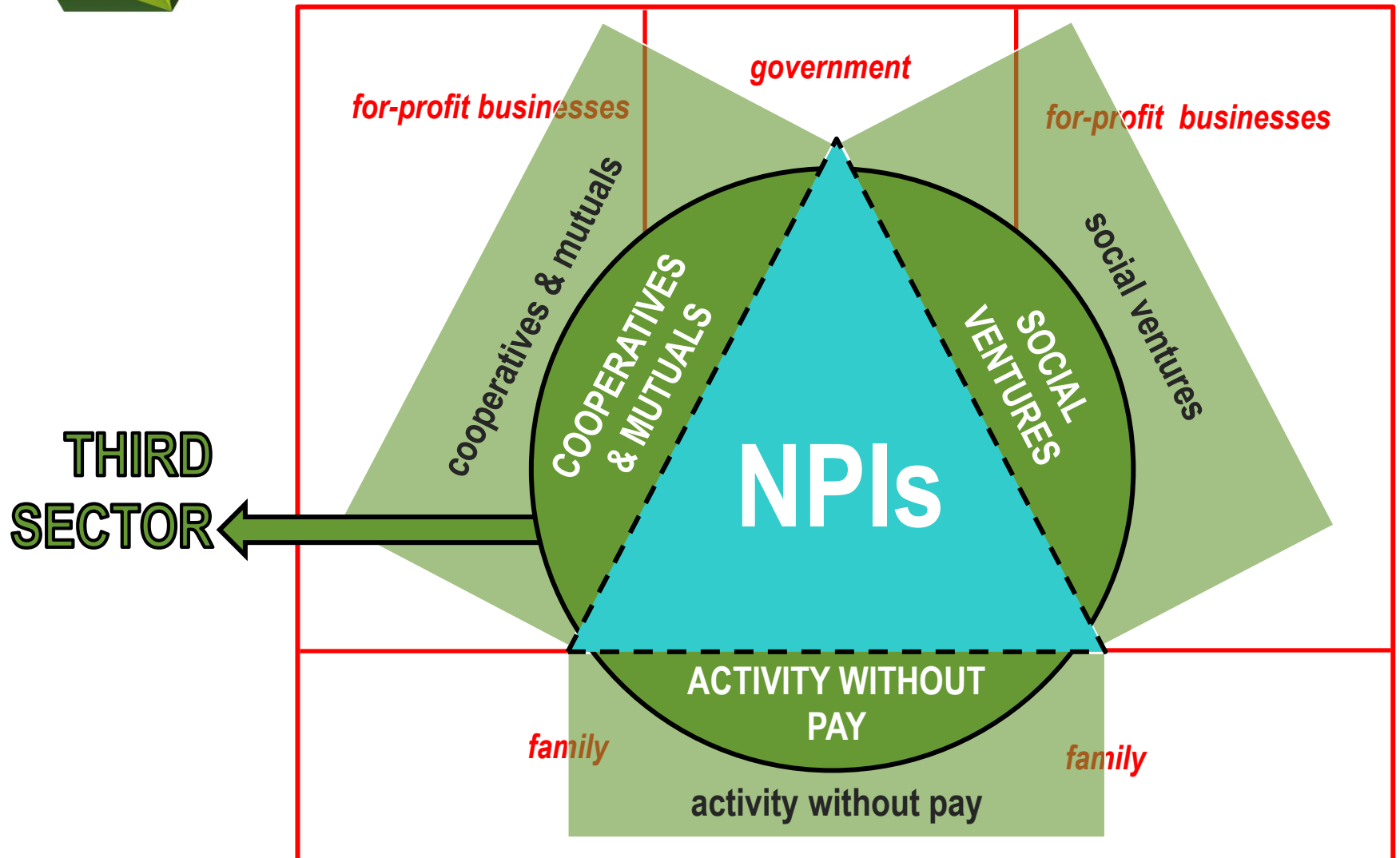
DEFINING FEATURES II

INDIVIDUAL ACTIVITY

- 1) Activity primarily for benefit of **others**, not self
- 2) Carried on for a meaningful **period of time**
- 3) **Not-for-Pay** (reimbursement of expenses OK)
- 4) Only for persons **outside one's household**
- 5) **Noncompulsory**



Conceptualizing the Third Sector





Impacts of the third sector?

- ⚡ **Output:** Employment, expenditures, income from different sources, volunteering, membership
- ⚡ **Impacts:** Social, economic, cultural: 5 focus areas
 - Wellbeing and quality of life
 - Innovation
 - Civic engagement, advocacy, local community development
 - Economic impacts
 - Human resources
- ⚡ Impact on society at local and central level?
- ⚡ Impact on individuals: Volunteers, employees, participants, donors, clients, users?
- ⚡ Positive and negative effects?



Input from stakeholder-meetings

▣ Two impact dimensions:

- **Mainstream concerns:** the role of the third sector as a contributor to employment and an economic engine, both directly and indirectly. Here third sector impacts can often be quantified and hence compared directly with the market and state.
- Truly **distinctive contributions:** engaging citizens, promoting participation, building solidarity, spaces for freedom and unforced activities (Grefe 2003). Such impacts are important because the lives of people and of the communities would be poorer – or at least very different, if these were missing



“Third sector” vs. “civil society”

- ⚠ Sometimes “the third sector” is also called “civil society”
- ⚠ For example, the World Bank defines “civil society” as: “The wide array of non-governmental and not-for-profit organizations that have a presence in public life, expressing the interests and values of their members or others”.
- ⚠ However, I think it is better to differentiate. The third sector is consists of organizations and individual activity with certain defined characteristics

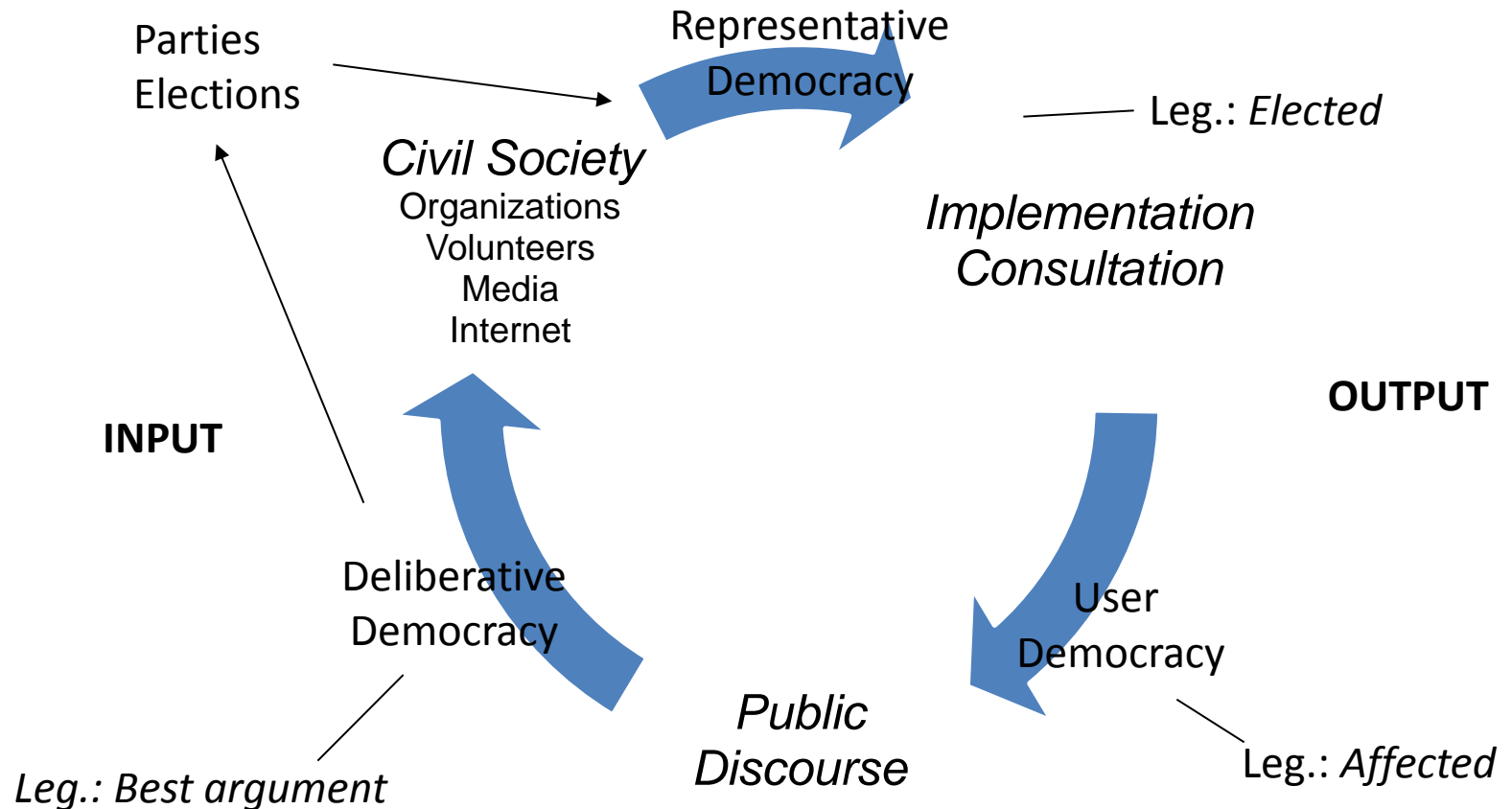


“Civil society”

- ▶ A certain role the third sector and other social actors can play in society.
- ▶ This role is a necessary infrastructure in a modern democratic state ruled by law
- ▶ Civil society is the link between those that are affected by the policymaking, and the administrative and political authorities.



Democratic Cycle of Power





Create a public social space

- ▶ To play a civil society role, the Third Sector must be oriented towards the common good, behave peacefully, recognize diversity, and not seek conflict
- ▶ On the other hand, there must be someone that the civil society actor can communicate with representing administrative and political authorities
- ▶ Communication must be oriented towards defining goals based on arguments, rather than negotiating power



Example:

Relations between the Third
Sector and the Government in
Norway



Popular movements in policymaking

- △ Welfare policies were formed in collaboration and conflict with several parties and popular movements:
 - Farmers, fishermen, smallholders with channels for negotiations and consultation
 - Counter cultural struggle for religion (lay Christian), temperance and language
 - Organizations for sports, women and environment important for policies in their fields
 - Welfare organizations:
 - Pioneers making problems visible
 - Initiating building of institutions and services that often were taken over by the state
 - Promoted increased public responsibility for essential welfare services



Golden age of popular movements 1880 - 1960

- ▶ Local associations with autonomy and affiliation to national, hierarchical organizational structure
- ▶ Broad recruitment of members and sense of belonging to a greater cause
- ▶ Stable channel of communication: Bring local matters to national attention, and information about political and social issues back to the local level
- ▶ Popular movements were important for political mobilizations and had strong connections to parties that won power through elections (Social liberal Left party, Labour/agrarian collaboration)
- ▶ Result: Political and administrative systems open towards popular movements and interest groups
Fight corruption and bad governance



Scandinavia: “State friendly societies”

- ▣ The state was to a less extent considered as remote and alien by the popular movements than in e.g. liberal countries:
 - High degree of proximity in terms of communication and contact
 - Dependence by means of finance and control was less prominent
 - General welfare associations and the state joined in search for common solutions to social problems
 - In many cases, the voluntary promoted increased public responsibility even in fields where they had been pioneers and institution builders.



From the 1960ies: Decline of the popular movements

- ▶ Increased affluence and leisure time: Growth of recreation and culture field and children and youth organizations
- ▶ Expanding types of organizations have more informal and less committing relations to members
- ▶ Orientation towards activities for members, rather than changing society
- ▶ Focus on local identities and local issues rather than broad social questions
- ▶ New organizations often lack connections to national networks
- ▶ Members view themselves as customers rather than stakeholders with democratic governing rights



Reasons for decline of popular movements

- ⚠ Weakening of collective identities that were formed in social structures based on the primary sector and secondary sectors
- ⚠ Increasingly differentiated pattern of educations professions in increasingly knowledge based economies
- ⚠ Social and geographical mobility
- ⚠ Modernization and secularization
- ⚠ New public management: Focus on competition, contracts, accountability and control
- ⚠ Many organizations are still influential on the national level, but have much weaker contributions from members in opinion making processes
- ⚠ Some new organizations lack local associations
- ⚠ Management have become more central part of the organizations, members come and go.



The Third Sector in Norway today

- ▶ The voluntary sector is increasingly focused on culture and recreation
- ▶ Organizations are still important in policy making, but are to a less extent able to mobilize members in democratic processes
- ▶ Internet and media are getting more important for connecting local and central level, partly replacing hierarchical popular movements
- ▶ A large welfare state has resulted in a limited professional welfare service role for voluntary organizations
- ▶ In other fields, Third Sector Organizations are still considered an essential contributor in policymaking



Conclusions

- △ To maximize impact, the Third Sector organizations must try to become civil society actors: A link between the citizens and political and administrative authorities
- △ This implies expanding a social space for public debate
 - Raising issues where there is common interests with the authorities: Humanitarian aid, human rights, etc.
 - Point out more contentious problems: Law and order, corruption and bad governance, etc.
- △ Partnership on welfare services can build collaborative relations, but may also lead to cooptation
- △ The Thirds sector must become a necessary infrastructure in a modern democratic society ruled by law



Thank you for your attention.

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