



SHARING LESSONS LEARNED FROM ACTIVE CITIZENSHIP



Plataforma de ONG
de Acción Social



Greetings and institutional presentation



In 2011, the State Council of Social Action NGOs recommended the NGO Platform for Social Action as the organisation responsible for coordinating and implementing the Active Citizenship Programme in Spain because of the **coherence between its mission, the development of the activity and the aim of this fund.**

This precedent has enabled the NGO Platform for Social Action, thanks to the support and cooperation received from the Ministry of Health, Social Services and Equality, the Ministry of Finance and Public Administration and the Financial Mechanism of the European Economic Area, to promote **the strengthening of civil society, social justice, democracy and sustainable development** over the 3-year duration of the Active Citizenship Programme.

In line with the mission of the NGO Platform for Social Action in Spain, this Programme, the final report of which I have the pleasure of presenting to you, has also entailed an **important contribution to the development of the overall objectives of the II Strategic Plan of the Third Sector of Social Action** by improving the strategic orientation of NGOs, their collaborative



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Context, aim and purpose of the programme



The **Active Citizenship Programme** is a specific programme (NGO Fund) within the Financial Mechanism of the European Economic Area (EEA) 2009-2014 financed by Iceland, Liechtenstein and Norway (EEA Grants) and operated in Spain by the NGO Platform for Social Action.

The overall aim of the Active Citizenship Programme is the “**Strengthening of civil society and a greater contribution to social justice, democracy and sustainable development**”. It has also contributed to the overall objectives of the EEA Financial Mechanism to reduce economic and social disparities in the European Economic Area and to strengthen bilateral relations between Donor Countries and Spain.

The Programme was established through the Memorandum of Understanding signed in 2011 between the Donor Countries and Spain. The beneficiary state, Spain, designated the Sub-Directorate General of the Cohesion Fund and European Territorial Cooperation attached to the Ministry of Finance and Public Administration as the **National Focal Point**, and the **NGO Platform of Social Action** as Operator of the Active Citizenship Programme.

The NGO Platform for Social Action was recommended by the State Council of Social Action NGOs because of the coherence between its mission, the development of the activity and the objective of this fund. It has thus been assigned responsibility for the elaboration, launch and implementation of the Active Citizenship Programme, which has entailed an opportunity to strengthen its purpose of promoting the full development of the social and civil rights of the most vulnerable groups and unprotected and Spain, and of strengthening the Third Sector of Social Action.

The Platform promotes citizen participation in social organisations and volunteering in general, and its main objectives include generating information, raising awareness and opinions regarding the development of social rights and the role of civil society organisations in political matters, as established in its Statutes.

Its mission is to defend the rights of the most disadvantaged groups and persons, promote participation in the field of social action, generate change, represent its members before public authorities and provide leadership around a shared project.

In accordance with the mission of the Platform, this programme has also made an important contribution to the development of the overall objectives of the **II Strategic Plan of the Third Sector of Social Action** improving the strategic orientation of NGOs, their collaborative work, the impact of their action and consolidating the figure of the NGO in our society as an engine of social change, developing actions that are close to the needs of persons and to the search for solutions in partnership with public administrations and private companies.

Therefore, the Active Citizenship Programme has focused on strengthening the Third Sector of Social Action in Spain through the development of its capacity for participation in political life, paying special attention to the promotion of active citizenship, participatory democracy, human rights, non-discrimination, good governance and transparency, combating racism and xenophobia, gender equality and the fight against gender violence.

The Active Citizenship Programme has also taken special care to combat hate speech, extremism, racism and xenophobia, homophobia, anti-Semitism, to promote multicultural tolerance, and to work for the Roma population and against sexual harassment, violence against women and trafficking in women. It has also taken account of the specific differences of small NGOs working with the most vulnerable groups, including migrants.

The **implementation period** of the Programme has stretched from the 24th of April 2013 to the 31st of March 2016.

Throughout this period, the NGO Platform for Social Action has developed the programme's dissemination through its channels and has also created specific channels, among which we may highlight the following:

- The creation of the official webpage of the **Active Citizenship Programme** and its channels in social networks (Facebook y Twitter).
- The creation of specific webpages for seminars and conferences held in the framework of the Programme:
 - <http://www.plataformaong.org/conferencia/>
 - <http://www.plataformaong.org/ciudadaniaactiva/seminario-convivencia.php>
 - <http://www.plataformaong.org/ciudadaniaactiva/alianzasestrategicas/index.php>
 - <http://www.plataformaong.org/ciudadaniaactiva/tercersector/index.php>

- The publication of news in the monthly Newsletter of the Platform, in over 45 newsletters published since the start of the Programme and with over 4,300 subscribers.

The budget and lines of action were the following:

LINE OF ACTION	TOTAL BUDGET
Call for proposals	3,715,550 €
Outcome 1: Active citizenship fostered	
Outcome 2: Increased involvement of NGOs in policy and decision-making processes with local, regional and national governments.	
Outcome 3: Cross-sectoral partnerships developed, particularly with government organisations at local, regional or national levels.	
Outcome 4: Developed networks and coalitions of NGOs working in partnership.	
Study of Third Sector – predefined Project	137,550 €
Complementary actions	100,000 €
Bilateral relations	76,417 €
Programme preparation	25,472 €
Programme management	611,333 €
TOTAL	4,666,322 €

As can be seen, the most important line of action, bearing the greatest weight in the Programme (with 80% of the budget) has been the support of projects through calls for proposals.

The NGO Platform for Social Action has recognised the importance of the Programme's management and, for this purpose, enabled a new department responsible for the specific coordination and monitoring of the Programme in addition to the involvement of the staff at its disposal.



Complementary actions

1

These activities have enabled that more than 150 Spanish entities that have managed these funds to establish exchanges with other similar entities in other beneficiary States of the EEA Grants (Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Greece, Hungary, Latvia, Lithuania, Malta, Poland, Portugal, Romania, Slovakia and Slovenia), opening spaces for the exchange of knowledge and improvement in networks, thereby increasing the impact and effectiveness of action for social transformation. In addition, the exchange of experiences and participation in activities organised by relevant institutions of donor countries, the Council of Europe, the European Union Agency for Fundamental Rights (FRA) and other international organisations on fundamental issues for the Programme such as matters of gender or hate crimes and hate speech were promoted in the framework of these activities.

Through this line of action, the Platform has also fostered the exchange of experiences by developing the following activities:

1. On the 24th of June 2014, a **Youth Activists Training course online on “No Hate Speech” (Hate Speech on the Internet)** was held. This activity was carried out in collaboration with the Youth Institute of Spain, INJUVE (National Coordinator of the No Hate Campaign) and the Platform of childhood, “*Cibercorresponsables*” (“Cyber-co-responsible”). The purpose of this meeting, which involved around thirty young persons between 14 and 18 years old and was facilitated by two professionals from the Training Course Listings of the Youth Council of Spain, was to develop the skills of participants and to promote and defend human rights on the net.



Its conclusions and leaflet can be accessed here:

http://www.plataformaong.org/ARCHIVO/documentos/ca/Folleto_Conclusiones_Activistas.pdf.

2. The **Conference “Together against hate crimes and hate speech: Innovative Partnerships Initiatives between Governments, Civil Society and International Organisations”** held in Madrid on the 27th of November 2014. This conference gathered approximately 200 high level representatives from governments, civil society and international organisations including the Council of Europe and the FRA, the OSCE, as well as representatives of the Spanish government and representatives of NGOs working to combat hate speech and hate crimes.

In Spain, the impact of the conference was significant in information media and achieved two main objectives in the political field:

- The approval of the police protocol to prosecute hate crimes on the 17th of December 2014;
- The development of legislation to protect victims of hate crimes (this issue is currently being debated in Congress, especially towards the LGTB group).

In order to organise the Conference, the NGO Platform for Social Action collaborated with the Royal Embassy of Norway in Spain and the Spanish Ministry of Health, Social Services and Equality.

The conference website can be accessed here for additional information:

<http://www.plataformaong.org/conferencia/en/audiovisual-gallery/>



3. The **seminar “Intercultural Coexistence in Europe: diversity management models”**, held on the 18th of June 2015 in Madrid, promoted the exchange of work experiences of NGOs around three major themes differentiated within the overall framework of managing diversity in Europe: the Roma population, immigrant women and the management of the new internal “borders” that are being drawn in the cities as a result of the inadequate management of cultural diversity.
4. During the event, the experiences and testimonies of representatives from Spain, Latvia, Portugal, Greece, Hungary, Romania and Poland were shared.

Full information is accessible on the webpage of the seminar:

<http://www.plataformaong.org/ciudadaniaactiva/seminario-convivencia.php>





Bilateral relations

2

The NGO Platform for Social Action encouraged, from the outset and in the different phases of the Programme, the promoters of projects to develop partnerships with entities of Donor Countries (Norway, Iceland and Liechtenstein).

From the beginning of the Programme, during the period in which the **call for proposals was open** in 2013, entities that were interested in presenting a project proposal in partnership with entities from donor countries (Iceland, Norway and Liechtenstein) were allowed to request additional funding for meetings with potential partners in order to draft the application jointly, which would subsequently be submitted in the call for proposals.

Upon completion of the evaluation and selection of projects in the call for proposals, two projects with Project Partners from donor countries were eventually selected, namely: eCitizen, a project led by the Foundation of Integrated Steel Workers (*Fundación de Trabajadores de la Siderurgia Integral*) in partnership with the Ideas Bank Foundation of Norway, aimed at diagnosing and generate tools to empower the local population through volunteering, especially with the elderly; and the project Networks against hate, led by the State Federation of Lesbians, Gays, Transsexuals and Bisexuals (*Federación Estatal de Lesbianas, Gais, Transexuales y Bisexuales* – FELGTB), whose objective is the creation of a network against hatred consisting of prosecutors, state forces, media, private companies, administrations and NGOs working in partnership with two partner organisations from donor countries: SAMTOKIN'78 from Iceland and LLH (*Landsforenigen for lesbisk og homofil frijoring*) from Norway.

Continuing with the execution of the Programme, and already during the period of **implementation of the projects**, the promoting entities have been able to carry out study visits to donor countries. The purpose of these visits has been to exchange knowledge and learn from the experience developed in Spain, Iceland, Norway and Liechtenstein in matters relevant to civil society such as citizen participation, social inclusion, cooperation with public administration, the development of strategic plans, sustainability, partnerships and new challenges for civil society.

We find examples of such visits in three projects:

1. The Association of Social Studies for the Equality of Women (*Asociación de Estudios Sociales por la Igualdad de la Mujer* – AESIM) carried out a visit to Oslo in order to exchange experiences with entities developing community work experiences and working with persons in situations of particular difficulty, to acquire knowledge on work processes performed with minors and to encounter tools replicable in Spain, particularly in Andalusia. To this purpose, they worked with the associations Change the World, Norsensus Mediaforum, Voksenoppplaeringforbundet and Frelsesarmen Fengselarbeid, achieving different partnership agreements in the areas of exclusion/inclusion and minors. The results of the visit demonstrate that the expectations of the visit were exceeded and that the bilateral relations established are likely to be sustainable over time.
2. The JOVESOLIDES association invited two Norwegian organisations working in the field of social innovation, Lyk-z & dotre and EsFrog, to participate in the II Forum of Social Action organised by Jovesolidés in Valencia on the 21st and 22nd of September 2015. Both sides were interested in starting a collaborative model for the development of activities related to social innovation. The main objective was thus to share experiences and good practices on specific social innovation initiatives focusing on civil society and capacity-building.
3. The Social and Labour Integration Support Network Foundation (*Red de Apoyo a la Integración Sociolaboral* – RAIS) focuses its work on homeless persons. It has recently launched an innovative strategy that encompasses new ways of approaching homelessness, communication and the awareness-raising of society in general. In this sense, the study visit focused on sharing knowledge, experiences and lessons learned with two key agents in this field in Oslo, Husbanken and Kirkens Bymisjon -Bybo. Upon completion of the visit, the entities have and will remain in contact, exchanging information with the possibility to work on joint projects in the future.

In order to support the promotion of bilateral relations, the NGO Platform for Social Action, in addition to maintaining direct and fluid contact with the Norwegian Helsinki Committee through the tool developed: **NGO Partnership Portal**, also conducted a **thematic seminar: "Strategic Alliances improving the results of NGOs"** on the 1st of October 2015 in Madrid, which fostered cooperation with organisations of Donor Countries. This was the case in particular with Norway and Iceland. During the seminar, participants had the opportunity to promote the exchange of strategies and results of NGOs in the defence of social rights in the framework of the Active Citizenship Programme. Full information on the seminar can be accessed here: <http://www.plataformaong.org/ciudadaniaactiva/alianzasestrategicas/index.php>

3 Study of third sector of social action



The NGO Platform for Social Action has elaborated the Study of the Third Sector of Social Action (TSSA), counting for this purpose on the collaboration of Systeme. Innovación y Consultoría S.L., the University of Alcalá and Fresno Consulting.

The purpose of this quantitative and qualitative research was to describe, as accurately as possible, the situation and future challenges of Third Sector of Social Action (TSSA) entities.

The quantitative study has focused on data relating to the year 2013, comparing the latter with data obtained in two similar studies conducted by the Fundación Luis Vives/EDIS in 2008 and 2010,¹ thereby allowing for a longitudinal perspective on the evolution of the TSSA in Spain.

The methodology employed to develop the full study constitutes a breakthrough in the acquisition of knowledge on the TSSA in Spain given that, for the first time, the situation of the social sector and the challenges it faces in the current conjuncture has been analysed systematically and simultaneously, in an interrelated manner.

The study provides a picture of social action entities in Spain showing the situation of a sector characterised by networking and being at the side of the most vulnerable persons in our country, with over 53 million cases of direct care.

This publication describes a sector that has achieved consolidation and is constituted by social organisations that are highly solvent, with 60% of organisations accumulating over 20 years of experience, undergoing a decrease in the size of their governing bodies, and being in turn a feminised sector with an entrenched presence of women in both first- and second-level entities, differentiating itself from other sectors by 20.7 percentage points.

In turn, the volume of persons employed in the TSSA represent 4.6% of the total volume of employees in the Labour Force Survey (Encuesta de Población Activa – EPA), constituting highly qualified employment, mostly youth and women with 71.6 % having university education (the average in Spain being 24%).

This study has also confirmed that the number of persons working in the Third Sector in an altruistic and solidary manner has increased to 1.3 million volunteers today, concluding that this has been one of the responses of Spanish society to the crisis.

With regard to modes of financing, the study observed that direct dependence on public administrations has been declining and it is estimated that the Third Sector's economic volume represents 1.51% of GDP in Spain, equivalent to sectors such as: metallurgy, telecommunications, Information Technology (IT) consultancy or artistic, recreational and entertainment activities.

The qualitative research, which drew on a comparison of Spain's TSSA with neighbouring countries, showed that it follows broader trends by participating in the development of social inclusion policies and support to the most vulnerable persons, while developing new formulas of social and solidarity economy in response to increasingly complex needs.

The Study of the Third Sector in Spain shows that the sector is experiencing a moment of change and is facing challenges generated by the current crisis and the needs detected among NGOs to improve the mechanisms and strategies for greater participation in social life and politics. This study has helped to highlight the consequences of the crisis on the Third Sector in Spain, how it has responded to them and what its future challenges are.

The NGO Platform for Social Action supported the wider dissemination and visibility of the "Study of the Third Sector of Social Action in Spain" in the presentation held on the 27th of November 2015 with over 150 participants, including participants from Lithuania, Cyprus and Romania.

The study and video summary may be consulted at:
<http://www.plataformaong.org/ciudadaniaactiva/tercersector/index.php>

1 | http://www.luisvivesces.org/upload/95/52/2012_anuario_tsas.pdf

Call for proposals and selected projects

4

The Active Citizenship Programme has focused its efforts on promoting active citizenship, networking and increasing the involvement of NGOs in political decision-making.

To this purpose, its primary activity was the launch of a call for proposals in late 2013 with a budget of € 3,715,550 divided into the following lines of actions:

- 1. Promotion of active citizenship.** In this outcome, the intent has been to encourage grassroots initiatives, especially at the local and micro-local levels, jointly promoted by several entities of the Third Sector and oriented to promoting the associational fabric and civic engagement.
- 2. Increasing the involvement of NGOs in political decision-making with local, regional and national governments.** To this end, the Programme has sought the establishment of partnership systems (public, private, companies) through which the sector can improve its positioning and enhance cooperative relations with other actors.
- 3. Development of intersectoral partnerships, particularly between organisations at the local, regional or national level,** in order to create systems of cooperation and economies of scale in the sector, especially in the provision of services.
- 4. Development of networks and coalitions of NGOs working in partnership,** promoting the intersectoral articulation and cooperation of the sector at the national or territorial levels, with a view to developing and strengthening the capacity of coalitions and networks.

Once the deadline for receipt of applications had passed, it was manifest that the level of interest of organisations in Spain was high, with a total of 236 applications received in a timely manner and requesting a total of almost 27 million euros in assistance to carry out projects.

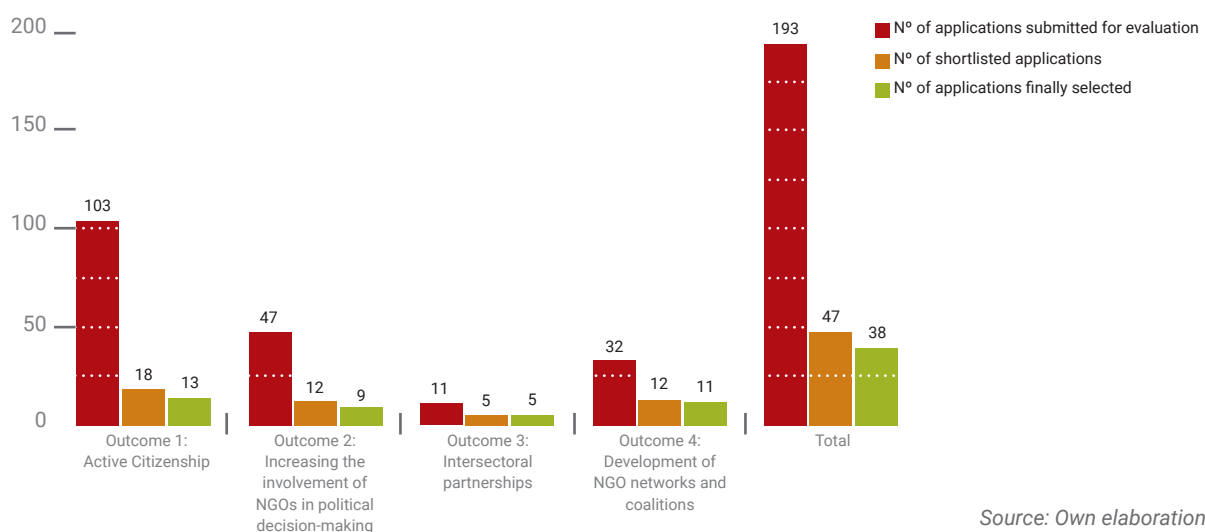
The evaluation and selection of projects was undertaken through the administrative and eligibility review of applications, the evaluation by an external and independent evaluation team and selection by a Selection Committee in three distinct phases. First, the shortlisting of a number of projects; a maturation period in order to ensure the quality and relevance of projects; and the final selection of shortlisted projects.

Prior to the implementation of projects, and aiming at the best possible implementation of the same to achieve the desired impact, the NGO Platform for Social Action organised a meeting with all selected entities to inform them of the subsequent phases of implementation and justification of projects.

Finally, on the basis of high demand and the available budget, the result of this process was the selection of 38 projects, representing almost 20% of applications. In addition, through the 38 selected projects, the process succeeded in gathering over 150 entities working in partnership and joining forces and objectives towards improving social rights in our country.

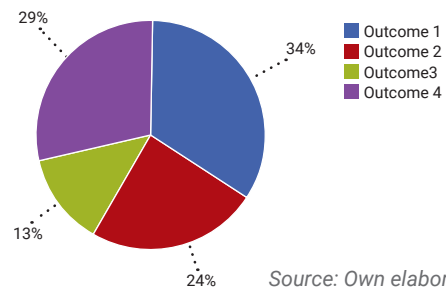
The line of action that elicited the greatest interest from the outset was Outcome 1, with a total of 130 applications.

APPLICATIONS



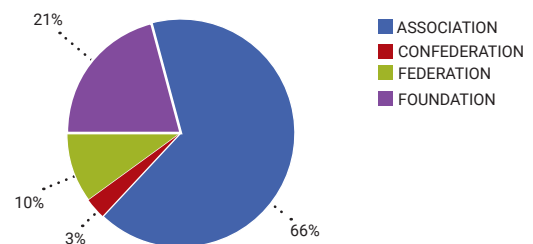
The final distribution by outcome was the following:

DISTRIBUTION OF PROJECTS BY OUTCOMES



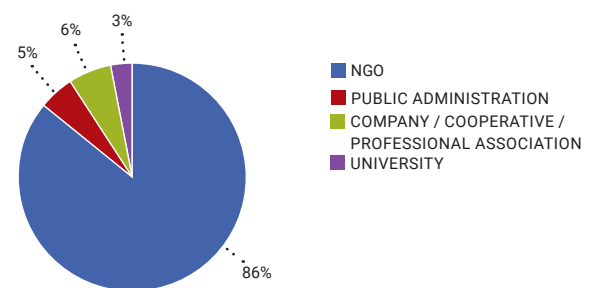
In relation to the 38 project promoters (responsible for) projects, the majority has been formed by associations (66%) and foundations (21%), although confederations and federations (3% and 10% respectively) have also been involved, as shown in the following graph:

LEGAL FORM



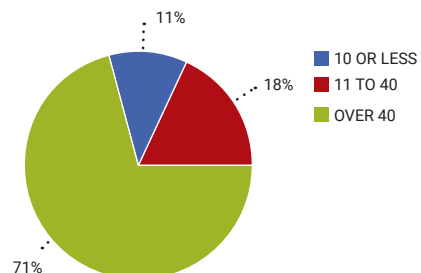
The majority of Project Partners (associated with promoting entities to achieve project results) are NGOs, but they also include Project Partners from the public and private sector such as municipalities, cooperatives, private companies and universities, as shown in the following graph:

TYPOLGY OF PARTNER ENTITIES



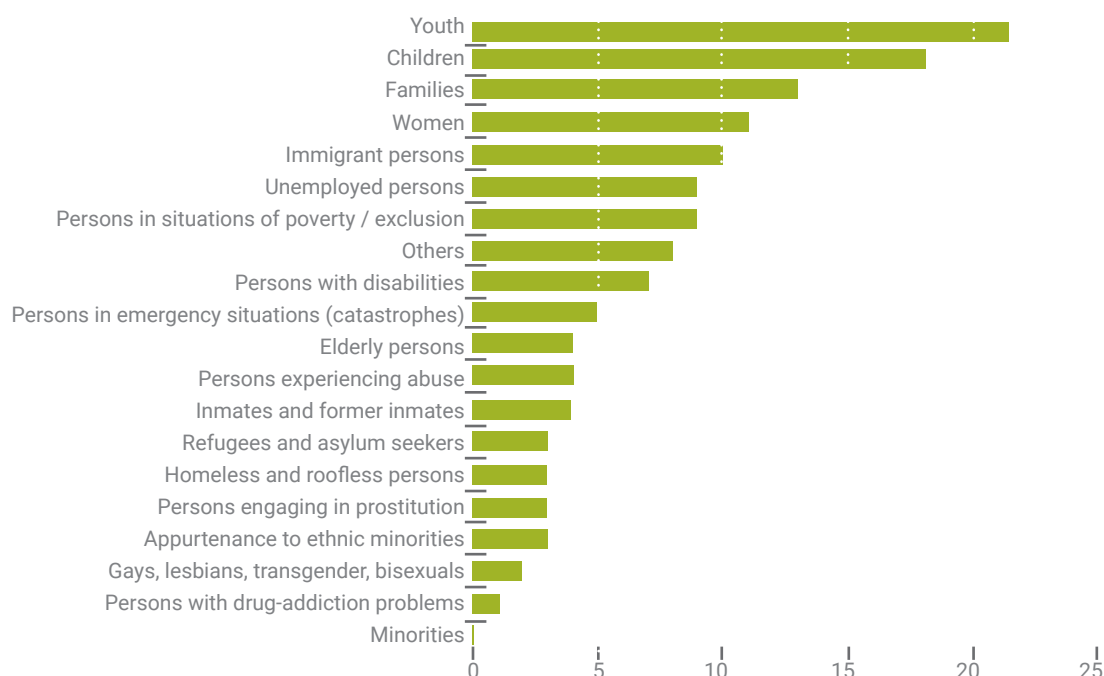
In relation to the size of entities, most of the entities that have managed the Active Citizenship Programme could be considered large, taking into account both paid staff (indefinite and temporary contracts) and volunteer staff (stable and temporary) at the time of the application:

SIZE OF ENTITIES



The promoting entities participating in the Programme work with extremely different groups, hence their work is characterised by a wide variety and scope. However, we can highlight youth, children, family and women as priority groups, as can easily be seen in the following graph:

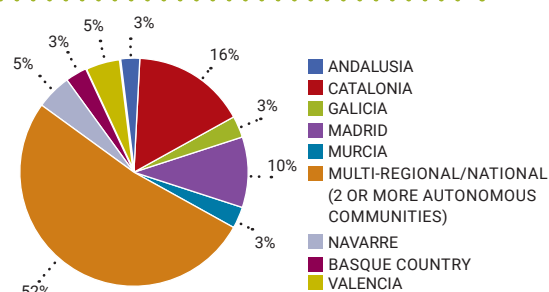
..... TYPOLOGY OF GROUPS RECEIVING SUPPORT FROM ENTITIES



Source: Own elaboration

With regard to the geographical scope, the projects have been carried out throughout the national territory and the table below shows that over half of projects (52%) implement their activities in two or more Autonomous Communities (regions), thereby allowing the Programme to achieve a greater impact.

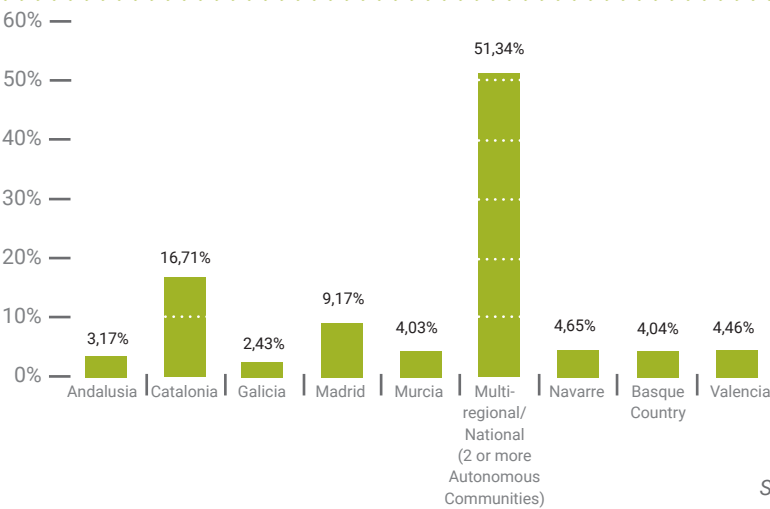
..... GEOGRAPHICAL AREAS OF ACTION



Source: Own elaboration

As for the assistance provided through the Programme, and according to the geographical areas of action, the distribution of the grant was for the most part (51.34%) destined to projects working in 2 or more Autonomous Communities (regions).

DISTRIBUTION OF ASSISTANCE BY GEOGRAPHICAL AREAS OF ACTION

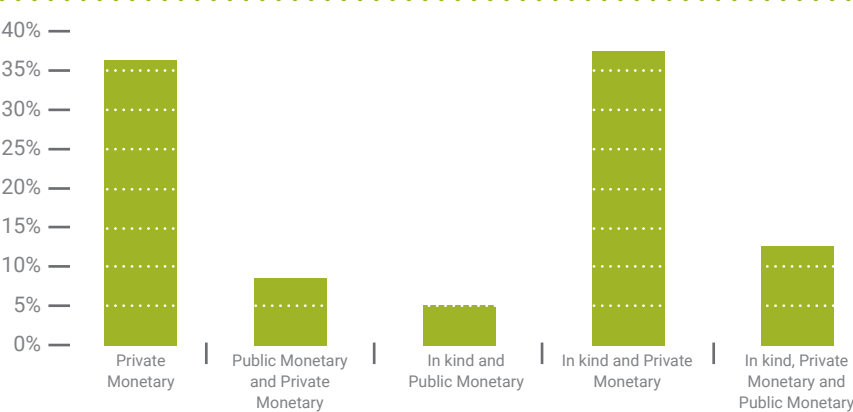


Source: Own elaboration

The Active Citizenship Programme grant has involved a co-financing commitment by the Project Promoter of at least 10% of the Total Eligible Project Cost (grant plus co-financing). To facilitate such co-financing, the Programme has allowed 50% of the co-financing to be provided in kind through volunteer work.

Upon completion of the projects, it could be highlighted that almost 40% of entities have co-financed the project through private monetary contributions. The second most commonly used formula of co-financing (37%) has been the combination of private monetary contributions and contributions in kind (volunteer work).

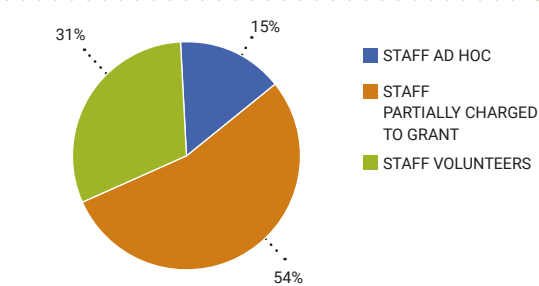
DISTRIBUTION OF TYPES OF CO-FINANCING IN PROJECTS



Source: Own elaboration

During 2014 and 2015, the implementation of projects has involved the dedication of over 380 persons: 211 persons already working in the entities have dedicated part of their time to the Programme, while 58 new "ad hoc" contracts have been created and a total of 119 volunteers have also collaborated. In addition, based on the analysis carried out by the promoting entities responsible for the projects themselves, the development of projects has achieved a direct impact on approximately 115,000 persons.

STAFF INVOLVED



Source: Own elaboration

We may conclude that the implementation of the projects has achieved the expected results and has had a significant impact in the sector as a whole. In fact, according to data provided by the entities themselves, 45% of the projects will be continued after the finalisation of EEA funding.

The following section provides an analysis of each project's results.

Summary of projects developed under the active citizenship programme

5

OUTCOME 1

• Project: • Municipalities without Racism, Towns for Inclusion

Project Promoter: Asamblea de Cooperación por la Paz (ACPP)

Project Partners: Municipality of San Juan de Aznalfarache

EEA Budget: € 104,175.00



Objective: To strengthen the prominence of the social fabric of two municipalities (Aviles and San Juan de Aznalfarache) in the fight against social exclusion and its related hate speech.

To this purpose, the project conducted an awareness-raising campaign on intercultural coexistence and, in parallel, developed a training, analysis and awareness-raising process for the participatory design and management of alternatives against exclusion from a rights approach in both municipalities.

This project worked with the citizens associations of San Juan de Aznalfarache and Aviles in the search and implementation of new models of local co-management that allow citizens to be and feel responsible for finding solutions that enable addressing the drama of social exclusion and combating racist and xenophobic discourses inherent to it, especially in areas with the presence of foreigners and/or minority groups.

Webpage: <http://barriosabiertos.org/msr>



Summary testimony on the impact of the project and access to products: "During more than 12 months, the teams of ACPP Andalusia and ACPP Asturias have worked on the implementation of a project that has advanced in parallel in the two territories: *"Municipalities Without racism, Villages for Inclusion"*. Although always moving together in terms of timings, the project's teams have adapted to the constantly changing reality of each municipality in Asturias and Andalusia, and have seized the opportunities provided by networking from the outset. In the case of Aviles and with the aim of strengthening one of these local networks, the Local Immigration Group of Aviles (*"Grupo Local de Inmigración de Avilés"* – GLIA), awareness-raising campaigns on issues of interculturality have been promoted from within. During the project, San Juan de Aznalfarache has been building its own space for discussion and transformation, through which the planned activities have been adapted to the reality and circumstances of the municipality, turning the paragraphs of documents into concrete tools for citizenship. From an approach centred on cohesion, we have pursued the objective of the project: to promote local participatory democracy in order to respond to new social needs and to combat hate speech. Because the world is made up of different persons, and because nothing that happens in the world is indifferent to us."



• **Project:** •
Self-determination of persons with cerebral palsy – ASPACE Network

Project Promoter: ASPACE Confederation

Project Partners: None

EEA Budget: € 54,014.81

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Objective: The project aims to enhance the self-determination of adults with cerebral palsy, providing them with guidelines and resources to participate in the decisions that affect their lives. To this end, the project trained professionals of the entities on the need of this group of adults to make their own decisions and on ways to do so, in order for them to debate relevant issues in their lives and the services they receive in ASPACE in working groups. Two national meetings were held, one for the working groups to agree on the fundamental elements required to receive quality services in ASPACE, and the second after the elaboration of the Good Practice Guide of services in ASPACE from the conclusions of the working groups, in order to present the Guide to the community and the Third Sector and propose future lines of work for the “Active Citizenship Network”.

Webpage: <http://redaspace.aspace.org/>



Summary testimony on the impact of the project and access to products: “The ASPACE Confederation has spent nearly 30 years working for people with cerebral palsy, and thanks to the ASPACE Active Citizenship Network, all its services have now been analysed and rethought in light of the opinions and vision of its direct beneficiaries. To this purpose, nearly 400 persons with cerebral palsy in Spain have joined in the ASPACE Network, leading to the publication entitled ‘ASPACE active citizenship: promoting participation’, which has already become a reference point for the group as whole.”



• Project: • Free Lorca

Project Promoter: Cazalla Intercultural

Project Partners: Municipality of Lorca

EEA Budget: € 149,688

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Objective: The Free Lorca project took place in Lorca, where it worked during a period of 17 months with the 5 high schools of Lorca (30 classes per school) and with other youth from different social backgrounds (ethnic minorities, immigrants, Spanish, living in boroughs, etc.) to raise awareness on the issue of invisible racism and to show them how to share their concerns and viewpoints with other youth who are “different” from them. Common spaces were created, where they could learn together and leave behind prejudices and the urban ghettos where they had confined themselves until then. They were motivated and taught how to participate actively in society in order to free it from any kind of violence. The project organised shared activities among participants, who made decisions and planned awareness-raising activities for other youth.

During the different stages of the project, youth participants first analysed the real problem of invisible racism, encountering definitions and methods to combat these forms of violence. Training was then provided to them in order to understand invisible racism and learn different methodologies based on principles of non-formal education, so that they would organise themselves workshops in the 5 secondary schools.

During the summer months, 150 young persons were invited to participate in 3 gatherings, where they learned more on the issue of racism and other everyday issues that concern youth.

Webpage: <http://www.lorcalibre.com/>



Summary Testimony on the impact of the project and access to products: “The promotion of good treatment and education in values among youth is one of the main objectives of Cazalla Intercultural, but also one of our main challenges. The Free Lorca project has served as a vehicle to bring us closer to this objective, reaching over 3,000 youth of the municipality of Lorca through continuous work over a year and a half, which has enabled us to raise the awareness and educate in a progressive and in-depth manner on the concept of good treatment and invisible racism, understood as all those behaviours, thoughts and attitudes that reinforce the power relations between human beings. The real impact of the project has truly been the achievement of education in values, the fight against invisible racism, the promotion of good treatment, the creation for the youth of Lorca of their own spaces and time to educate themselves and sow the seeds of what we hope are young men and women who are more sensitive, empathetic and aware of the great challenges of a diverse, changing and global society.”



• **Project:** •
Anti-racist Youth Network (“Aixada Antiracista”)

Project Promoter: Youth Council of Barcelona (Consell de la Joventut de Barcelona)

Project Partners: SOS Racisme, Associació d'Amics de la Radio d'Horta-Guinardó

EEA Budget: € 93,895.20

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Objective: This project has sought to gather efforts in the fight against racism and for equal rights, mobilising citizens and especially youth associations in Barcelona so that, through its actions and networking power, it contributes to raising inclusive, non-discriminatory, human rights and anti-racist values on the social and policy agenda as well as its associative thinking.

Webpage: <http://www.aixadantiracista.cat/>



Summary Testimony on the impact of the project and access to products: “Aixada Antiracista is a platform of youth organisations that joined forces to combat racism and xenophobia at a time when the presence of ideas and racist discourses around us was increasing. This is a unique youth movement that, for the first time, articulated a set of paths to advocate equality between persons. This project represents the beginning of a consolidated and recognised movement that is gradually growing and is generating its own space within youth and anti-racist associative groups. Over 50 youth entities have joined the platform, weaving a map of spaces free from racism, achieving the mobilisation of youth organisations to participate in events and rallies for equal rights, bringing information and resources closer to young persons who have often found themselves disconnected from a reality that affects them and are thus given the opportunity to combat it. At present, the network continues to grow. Similarly, one of our objectives of this year is to hold two meetings with network members and interested youth in order to continue working and learning together. Finally, we have also set ourselves the objective this year to turn the Municipality of Barcelona into a symbol of a city that wants to be free of racism.”



• Project: • Agra Civis

Project Promoter: Ecos do Sur

Project Partners: Asociación Viraventos NGO; Fundación Juan Soñador; Cuarto Sector Desarrollo Social; Manicómicos Cultural Association; Mestura NGO

EEA Budget: € 89,309.70

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Objective: AGRA CIVIS is an innovative and sustainable initiative that has promoted the active participation of Agra del Orzan residents (a disadvantaged, vulnerable and unstructured neighbourhood) in addressing the key issues of their neighbourhood (public spaces, employment, neighbourly relations, policies) through the conglomeration of a network of strengthened and complementary associations. A horizontal project built from the ground up, through which the most vulnerable sectors (youth, women, immigrants, the elderly) will take centre stage in generating solutions to improve the social and economic welfare of their environment, taking charge of their citizenship.

Webpage: <http://www.agraorzan.com/>



Summary Testimony on the impact of the project and access to products: "We did not know that our neighbourhood was effervescent. And it only needed a splash of fresh water. With Agra Civis, we have opened the tap. Now, no one can stop the flow of ideas, proposals, sympathy, cooperation. We have gotten to know each other and recognised all that unites us. We have filled the streets with meetings, art and colours. We have learned that our neighbourhood is not what they tell us about it, but what we do and we tell the world. And once we started talking to each other... it was not merely a tap, but a reservoir that we opened: a torrent of thoughts and planning on our coexistence, our cultures, the economy that we want and the space that we want to inhabit. Will it overflow? We now have a collective vision, a starting point, an agreement on where we are and where we want to be. And a new state of mind. Let's keep on building!"



• Project: • Roma-ise Yourself and Participate

Project Promoter: Regional Federation of Roma Associations of the Valencian Community
(*Federación Autonómica De Asociaciones Gitanas De La Comunidad Valenciana – FAGA*)

Project Partners: None

EEA Budget: € 79,925.79

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Objective: Foster grassroots initiatives of federated and partner Roma organisations. Foster the Roma associative fabric and citizen participation over human rights, the fight against racism and xenophobia, and in defence of gender equality as fundamental aspects of the promotion of the Roma population as a whole. Promote the mobilisation and defence of rights in sectors of the population such as youth and women as well as the prevention of discrimination among minors.

Webpage: <http://gitanizate.com/>



Summary Testimony on the impact of the project and access to products: “Anti-Gypsyism has direct consequences on the wellbeing and daily life of Roma citizens in Spain: it affects their health, contributes to the school failure of our youth and children, hinders access to employment and maintains a large segment of the Roma population in real housing ghettos. It sustains the poor social image that stigmatises the Roma population and our culture every day in the media and is, ultimately, the fundamental cause of social exclusion of many of our people.

Anti-romanism can be cured and, to this purpose, we must promote the solidarity and empathy of society as a whole to the Roma cause and, in turn, increase the visibility of our collective participation in social and community activities.

As such, “Roma-ise yourself and participate” (“Gitanízate y participa”) has been a cry, a call to citizen action. We wanted citizens to mobilise against racism and anti-romanism and position themselves on the side of Roma in defence of human rights and equality among persons.”



• Project: • e-Citizen

Project Promoter: Foundation of Integrated Steel Workers (Fundación de Trabajadores de la Siderurgia Integral)

Project Partners: Municipality of Barakaldo; The Ideas Bank of Foundation – Norway

EEA Budget: € 116,359.20

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Objective: The e-Citizen project has aimed to develop a model that fosters citizen participation and local volunteering, responding to the emerging needs of the welfare state in the face of an uncertain economic situation.

Based on the needs identified at the local level and taking successfully developed practices in other localities as reference points, this new model has defined a set of tools and innovative methodologies from two strategic principles: intervention with persons and intervention on the environment.

Thanks to this project, the ability to stimulate and promote citizenship, to build its capacity and to facilitate real contexts of social volunteering has been promoted.

Webpage: <http://www.ecitizenbarakaldo.com/es/>



Summary Testimony on the impact of the project and access to products: “The e-Citizen project has allowed us to have a first-hand understanding of the social needs perceived by the citizenry of Barakaldo, through a participatory diagnosis, which counted on the cooperation of citizens (over 690 questionnaires) and key municipal agents (in-depth interviews of the technical staff of the city Council and social agencies providing services in the locality).

On the basis of this diagnosis, we have also detected the interest of citizens in responding to these needs through volunteering. We have trained 32 persons and launched two pilot volunteer experiences for the benefit of children and youth in the municipality: a labour accompaniment initiative benefiting 105 youth, and an educational support initiative benefiting 11 minors.

The work developed during the project has been reflected in a guide in which the methodological phases of the project have been collected, with our successes and mistakes, so that it can serve as a reference in encouraging similar processes in other localities.”



• Project: • “Creating a Neighbourhood by sharing diversity” Community Intervention Project

Project Promoter: H.N.P.A.F. Nuevo Futuro
Project Partners: Roma association “Nuevo Amanecer Gitano”
EEA Budget: € 61,695.07
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Objective: Community intervention in the Raval neighbourhood of Algemesí with the creation of a centre for citizen participation where neighbours could access a space for communication and coexistence that raised their awareness and helped them to make decisions on their welfare and future. Training activities (remedial, Spanish language, literacy classes...) were undertaken in order to empower and disseminate the activities carried out, especially aimed at youth and women for their greater social vulnerability. In a nutshell, to create common spaces for exchange and the promotion of coexistence and to make these changes known to the rest of the population.

Webpage: <http://centroravalalgemesi.nuevofuturo.org/>



Summary Testimony on the impact of the project and access to products: “Our community intervention project ‘*Creating a Neighbourhood by sharing diversity*’ has implied a new challenge for our association, an association dedicated for many years to the intervention with children and women in situations of helplessness.

With the development and launch of this project, we have worked on prevention as the essential instrument for the proper development of any community.

The Raval neighbourhood of Algemesí, a marginal and vulnerable neighbourhood, considered as subject to preferential intervention but forgotten in part by public authorities, has thus been given the opportunity to be heard. And it has been able to shout out loud that it wants to be part of the municipality and wants to overcome its fears.

The project has opened the Citizen Participation Centre, where activities and workshops will continue to be undertaken, and which is a meeting and reference point for the neighbourhood.

Enhancing the visibility of the neighbourhood and its active citizenship has ensured that the new municipal government approved in its budget the creation of a library in the neighbourhood, that work is being undertaken at the interdepartmental level and with the different associations working in it to elaborate a Comprehensive Plan for the neighbourhood, and that a unifying atmosphere has been achieved, improving coexistence and the image of the neighbourhood both within and in the rest of the municipality.

Much work remains to be done but the *‘Creating a Neighbourhood by sharing diversity’* project has been able not only to reach each of its neighbours but also to go beyond the barriers of the neighbourhood and reach institutions and associations working to improve coexistence and the livability of an ever-better neighbourhood.”



• Project: • Online Project against Xenophobia and Intolerance – PROXI

Project Promoter: Institut de Drets Humans de Catalunya

Project Partners: United Explanations

EEA Budget: € 64,274.00

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Objective: This project contributes to the prevention of the gestation, development and propagation of xenophobic and intolerant attitudes among the population in Spain. To this purpose, it has identified, analysed and dismantled arguments that fuel hate speech on the Internet, particularly against Roma and migrants. In addition, it has trained and built the capacity of youth and opinion leaders regarding the knowledge, skills and resources needed to combat this type of discourse and to disseminate an alternative discourse based on human rights and tolerance.

Webpage: <http://www.observatorioproxi.org/>



Summary Testimony on the impact of the project and access to products: “The Online Project against Xenophobia and Intolerance in Digital Media – PROXI was born to prevent the gestation, development and propagation of hate speech against migrants and Roma, in the participation fora of ElPais.com, ElMundo.es, and 20minutes.es, the media with the highest audience state-wide. We set out, on the one hand, to identify, analyse and dismantle the arguments that fuel hate speech on the Internet; and on the other, to train and build capacity regarding the knowledge, skills and resources needed to combat such cyberhate. Have we achieved it?

We identified and analysed 4,777 comments related to over 400 stories on immigration and Roma. This monitoring confirmed with data our belief that comment fora are being taken over by hatred and intolerance and gave us a sample of the magnitude of the problem: around 60% of user interventions were classified as intolerant in their various forms: hate, prejudice, stereotypes, argumentative traps and low intensity racism. It is not easy to curb and deactivate these dangerous comments, but the experience of thinking, designing and undertaking almost 500 interventions in the fora has provided us with knowledge and new perspectives to counter-argue and focus our actions on the Internet.

It is clear to us that our objective is not intolerant users but rather their potential audience, average and ambivalent readers who are eminently passive in participation fora and, of course, those internet users who reject cyberhate but lack the tools to do so. This is where training plays a key role: the creation and dissemination of knowledge through informative content and training accessible to internet users. Articles and infographics available on www.observatorioproxi.org have had a great impact, as well as the workshop and the online course that trained 50 activists interested in combating intolerance in networks, new activists against cyberhate.”



• **Project:** •
Act – Today's youth:
against their rights infringement and taking action /
Transforming our environment to prevent social exclusion

Project Promoter: Medicus Mundi Navarra

Project Partners: Leisure Training School Urtxintxa Navarra; Ilundáin Foundation, IPES Elkarte

EEA Budget: € 142,000.00

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Objective: Medicus Mundi Navarra, in partnership with the instructors' training school Urtxintxa, IPES and Ilundáin Foundation, developed a project for the promotion of global citizenship with a focus on human rights and the prevention of exclusion, which included: strengthening solidarity groups; research/action led by youth groups from different associations; youth counselling for social action; training youth at risk of exclusion for self-employment by managing organic vegetable gardens; counsel to teachers in leisure instructors' schools and meeting of associations working with youth to share and present their experiences.

Webpage: <http://actua.social/>



Summary Testimony on the impact of the project and access to products: "The project has demonstrated the ability of teenagers and youth to analyse, develop proposals and intervene on their reality when they are offered their own spaces, suited to their characteristics and interests.

The project has allowed the creation of common spaces for work and intervention, as well as the sharing of experiences. Both youth research and the meeting of associations in Extremadura, the training and counselling processes and the joint work between promoting and Project Partners have linked different youth groups and youth associations, municipal agencies and institutions, thereby strengthening ties, allowing for learning and increasing the possibility of working together.

The Project Promoter and Project Partners have strengthened their role and positioning in the fields developed in the project: Medicus Mundi, as an organisation providing advice and support for youth groups; Urtxintxa, as an advisory body and leisure school; and the Fundación Ilundáin as a promoter of initiatives in the social field.

The conclusions and proposals elaborated have already been taken into account by UNICEF and other organisations working with children as a reference point in drafting the childhood plan in Navarre.

The youth department of the Government of Navarra has shown interest in the products of this project (systematisation of experiences, research report and video – action, project blog, organic vegetables garden, consumer group) and intends to use it as a model to inspire new citizen action initiatives."



• **Project:** •

Activate Yourself! If they stop you, don't stop yourself.
Fostering the political participation of youth at risk of social exclusion

Project Promoter: NOVA

Project Partners: Col·legi Oficial de Treball Social de Catalunya; Fundació privada Maria Auxiliadora;
Fundació per a la Prevenció de Residus i el Consum Responsable; Associació Càmeres i Acció;
Associació Catalana d'Enginyeria Sense Fronteres; Associació Projecte Governament Democràtic Mundial, APGDM;
Delibera - Serveis de Participació Interactiva

EEA Budget: € 133,387.47

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Objective: The core objective has been to experiment and validate an innovative activation model developed with the assistance of a public-private consortium for capacity-building, personal transformation and the empowerment of citizens at risk of social exclusion, with a view to strengthening citizen political participation and provide it with the capacity to design, implement and evaluate processes of social transformation and good governance acting on the causes of social exclusion. The methodology applied has been inspired by the Transition Towns experiences, with proven results internationally.

Webpage: <http://activat.org/es/>



Summary Testimony on the impact of the project and access to products: "Activate Yourself has been more than a project. It has generated an innovative learning space in which the rights-holding target group (young participants between 20 and 30 years old) has developed skills and abilities to generate social transformation projects. Activate Yourself has allowed motivating and inspiring hope in young persons to achieve a transformational objective and has in turn served to strengthen relations with social entities working for social change and social and youth entrepreneurship. These relationships have given continuity to the lines of work initiated with Activate Yourself, currently developing youth training and transformative actions with the support of various local organisations."



• **Project:** •
Equal citizenship:
Time and Opportunities for Reciprocity and Equity

Project Promoter: Salud y Familia

Project Partners: Andalusian Platform of the European Women's Lobby (Plataforma Andaluza de Apoyo al Lobby Europeo de Mujeres); Atenea Foundation; SOS Racismo de Cataluña.

EEA Budget: €120,379.50

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Objetives: The project made a proposal to build on the network of existing Time Banks in Andalusia, Catalonia and Madrid, encouraging initiatives to activate people in their community environments and to mobilise citizens in forms of self-organisation and the provision of responses to new social needs. Priority working areas were the following: 1) The fight against poverty and social exclusion among children and youth; 2) Non-discrimination, combating racism and xenophobia; and 3) Gender equity.

Webpage: <http://www.apartesignuales.org/>



Summary Testimony on the impact of the project and access to products: "The EQUAL CITIZENSHIP project led by the Asociación Salud y Familia ("Health and Family Association") has reached 74,496 beneficiaries, 60% of them women, and has contributed to strengthening an ecosystem of support for the Time Banks of Catalonia, Madrid and Andalusia, generating three intersectoral networks affecting time management from a gender perspective and six cross-cutting coalitions between Time Banks and other local organisations that represent a significant improvement in the governance of Time Banks. The project has permitted the creation of long-standing tools such as the Itinerant Exhibition on Equal Citizenship and three Training Guides, the first of which on Non-discrimination and Combating Racism and Xenophobia, the second on Combating Poverty and Care for Vulnerability among children and Youth and the third on Governance and Community Integration of Time Banks."



• Project: • Pam a Pam – Mapping: Participatory Cartography of Solidarity Economy Initiatives in Catalonia

Project Promoter: Setem Catalunya
Project Partners: Xarxa d'Economia Solidària (XES)
EEA Budget: € 117,000



Objective: The project has sought to create citizen commitment to the social and solidary economy as well as a change in consumer habits, through a participatory process of training and awareness-raising, promoting participatory democracy and the strengthening of local networks.

Webpage: www.pamapam.org



Summary Testimony on the impact of the project and access to products: “Pam a Pam, the name given to the *Mapping: Participatory Cartography of Solidarity Economy Initiatives*, has implied great and manifold enrichment for SETEM Catalunya and the XES (Solidarity Economy Network): it has allowed us to weave linkages with many persons and entities with whom we had not yet collaborated, as well as numerous initiatives undertaken throughout the territory, which in many cases do not enjoy sufficient visibility to reach all sectors of the population.

The community that has grown with Pam a Pam does not consider itself beneficiaries but activists, we are so-called coloured tacks, persons who have not only contributed to extending and raising awareness on the map of the Social and Solidarity Economy (SSE) but have also experienced a personal process of growth and reflection through each of the interviews that we have carried out, and we have thus become points on the map of the SSE. As such, during this period, we have undertaken substantive discussions among ourselves to define the project, to delimitate the sectors and criteria underpinning the SSE, and have delved personally and collectively into this alternative form of building the economy and of working towards a more just society.

The essence of the project is the potential of an active citizenship, aware of other ways of doing things and of relating; a community joining forces and thereby transforming the map into a tool for the visualisation and articulation of the Social and Solidarity Economy in Catalonia.”



Outcome 2

• Project: •

Building active citizenship: relational volunteering

EProject Promoter: FEVOCAM

Project Partners: None

EEA Budget: € 45,000



Objective: The purpose of the project has been to strengthen FEVOCAM within the volunteer sector in the Community of Madrid and with other social actors to which it is related, specifically the media and public administration. Through a participatory process of research and reflection, it has generated a common discourse among entities, technical staff and volunteers on the relationship of volunteering with the Public Administrations and the Media, relying on spaces for exchange and dialogue with the latter. The result, embodied in two documents, has served as a framework for dialogue with these actors and for the awareness-raising of society in general.

Webpage:

<http://www.fevocam.org/construyendo-ciudadan%C3%ADa-activa-el-voluntariado-en-relaci%C3%B3n>



Summary Testimony on the impact of the project and access to products: "The Relational Volunteering initiative has served to bring the volunteer organisations closer to the media and public administrations. For the first time, we have sat down to discuss, as social actors involved in social improvement, the volunteering model that we want to promote to create a more active citizenship. As a result of these meetings, we have managed to improve our relationships and established a basis for further dialogue embodied in two documents: 'The relationship between the entities of voluntary action and the media' (*'La relación entre las entidades de acción voluntaria (EAV) y los medios de comunicación'*) and 'The relationship between the entities of voluntary action (EAV) and public administrations' (*'La relación entre las entidades de acción voluntaria (EAV) y las administraciones públicas'*). The latter have established themselves as reference documents in the field of volunteering, which strengthen and highlight the value of voluntary action as an example of citizen participation."



• Project: • Networks Against Hate Crimes

Project Promoter: State Federation of Lesbians, Gays, Transsexual and Bisexuals
(Federación Estatal de Lesbianas, Gais, Transexuales y Bisexuales – FELGTB)

Project Partners: Fundación 26 De Diciembre, Landsforeningen for lesbisk og homofil frigjøring (LLH), Samtökin '78 - The National Queer Organization of Iceland, UNIJEPO, Unión Progresista De Fiscales.

EEA Budget: € 138,000

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Objective: Networks Against Hate Crimes has promoted a comprehensive and coordinated response to hate crimes and discrimination on grounds of sexual orientation or gender identity in Spain. For this purpose, it has been necessary to unify the voices of the victims, NGOs, administrations, prosecutors, security forces and the media to give visibility to this problem, achieve higher levels of legal protection, educate society and provide support to victims.

Webpage: <http://www.felgtb.com/redescontraodio/>

Summary Testimony on the impact of the project and access to products: “For the FELGTB, the Network against Hatred project has entailed a firm commitment to establish itself as a legitimate partner in the response to hate crimes against LGBT persons, working very closely with other organisations representing victims and with different sectors of the administration, prosecutor's offices and security forces. These 18 months of work have allowed us to address a number of problems related to coordination in providing care for the victims but also to identify new challenges and opportunities; improve the collection of information on the 101 cases that have contacted our support services, and launch #ConLaVozBienAlta, one of the highest-impact awareness-raising campaigns on hate crimes in our country.”

• Project: • Fighting poverty through transparency, accountability and quality information

Project Promoter: Fundación Salvador Soler-Mundo Justo

Project Partners: PorCausa; European Anti-Poverty Network of Castile-La-Mancha
(*Red De Lucha Contra La Pobreza Y La Exclusión Social De Castilla La Mancha*); European Anti-Poverty Network in Spain
(*Red De Lucha Contra La Pobreza Y La Exclusión Social- España*); UNICEF Spanish Committee

EEA Budget: € 140,000

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Objective: This project has aimed to strengthen the capacity of civil society to influence the processes of political decision-making and in generating informed public debate on poverty and social justice in Spain through three axes: 1. Transparency and accountability: interactive tool to monitor parliamentary activity and enforcement of political commitments made. 2. Analysis and communication: methodology for data and investigative journalism to generate detailed and accurate information. 3. Dissemination of the aforementioned tool and methodology among Third Sector organisations and capacity-building to strengthen their dialogue with policy- and opinion-makers.

Webpage: www.tipiciudadano.es



Summary Testimony on the impact of the project and access to products: “The TIPI project (Transparency, Information, Participation and Advocacy-TIPA in English) aimed to increase the profile and relevance of social action organisations and networks as a political actor in Spanish society and their capacity to participate in and influence the processes of political decision-making and the formation of an informed public opinion on the challenges of poverty and social exclusion in Spain. The primary, concrete contribution of the TIPI project throughout the project duration is threefold: First, the design and launch of an online tracking and automatic classification tool of the Spanish parliamentary activity in 15 thematic areas of great social relevance. Helped by this tool, the concerned organisations and networks can develop advocacy activities (monitoring of parliamentary activity and enforcement of political commitments made) with little effort and high impact and effectiveness, creating added value and complementarity in the provision of services that they usually perform. This tool has been completed with two studies on data journalism focusing on child poverty and the migrant population – whose databases have been made available to any interested person. Secondly, with the holding of 19 regional workshops, it has sought to raise awareness on advocacy for the fight against poverty and social exclusion in organisations that had no previous experience in this field and presented and disseminated the tools and methodologies generated by the project for monitoring parliamentary activity and data journalism. Finally, they have promoted meeting spaces for informed public debate on poverty and social justice in Spain between civil society organisations, public representatives and opinion-makers. Therefore, through access to information and training on advocacy and data journalism, the project has contributed not only to the empowerment of civil society but also to the generation of tools, contact networks and a dynamic exchange of experiences that persist beyond its 16 months of implementation.”



• **Project:** •**Strengthening the Network of Latin-American and Caribbean Women in Spain for the Promotion of Immigrant Women's Active Citizenship****Project Promoter:** Asociación de Investigación y Especialización sobre temas Iberoamericanos (AIETI)**Project Partners:** Asociación de Mujeres Latinoamericanas "AMALGAMA", Asociación Rumiñahui Hispano Ecuatoriana para la Colaboración al Desarrollo, Casa De Colombia En España, Mujeres Palante, Servicio Doméstico Activo – SEDOAC.**EEA Budget:** € 140,000

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Objective: The actions of the project have aimed to strengthen the institutional capacity of the associations of the network of Latin American and Caribbean Women in Spain to enhance their representative and advocacy role in promoting the rights of immigrant women in the Autonomous Communities (regions) of Madrid and Catalonia; strengthening their strategic management, developing training activities, monitoring public policies and promoting awareness-raising activities against discrimination, xenophobia and racism; promoting equality and intercultural coexistence in their respective fields of action at the local level.

Webpage: http://www.aieti.es/mujeres_migrantes



Summary Testimony on the impact of the project and access to products: "For *AIETI*, as Project Promoter, it has been an honour to have implemented this project with the *NETWORK* of Latin American and Caribbean Women in Spain, with whom a natural partnership has unified us from the outset.² We have established vital partnerships, built capacity in both directions and worked together on political and social advocacy for the rights of women, particularly migrant women. For the *NETWORK*, and in its own words, it has signified a process of strengthening of its organisational and communication capabilities, positioning itself with its own voice in the defence of migrant women's human rights. "We are proud of what has been achieved ... *It's been a participatory process that has allowed us to appropriate arguments to defend our rights as citizen and migrant women, generating proposals.*"

Personal testimonies: "*Thank you all for everything that has been achieved, for the time spent together, for giving it all, in different proportions, but I want to qualify it as a success.*"

"*I am proud of the NETWORK. It is a consolidated space. Whether there are ups and downs does not matter, as lessons are learnt. I am proud of this space. I think that the Network has grown a lot and I have learned a lot. The fact of sharing and benefitting oneself through what others have done is enriching. We are ambitious in terms of knowledge, foster care, exchange, we have woven a lot, it seems very positive to me.*" "*I have learned a lot in terms of methodology, life stories, the course on Gender Violence was impressive. I value continuing to grow and nourishing myself with the documents that we have produced, with the Network's strengthening, growth and ever higher profile. It is important to continue strengthening ourselves and improving, but we must not push the engine to excess, and continue slowly but surely.*"

The third Meeting was a sign of resilience of migrant women, who are building a life free of violence through companionship, sisterhood and care. *We face the challenge of continuing to generate thinking and actions for personal and group transformations. Managing diversity is a permanent challenge: diversity in relation to generations, practices, leaderships, times, spaces, even precarious situations that produces ups and downs and instability among us. We must provide continuity to the reflection and agreements on leaderships, decision-making, conflict resolution. We also must develop our plan to impact on the recognition of our rights as subjects of law who exercise citizenship, where we have installed our home, our residence, which today is part of our belongings.*

AIETI is certain that we will continue weaving the *NETWORK* through the *NETWORK* from a feminist commitment and ethics for the promotion and defence of migrant women's human rights."

2 | *AIETI's DNA is recognised as an entity bridging Spain, Latin America and Europe, and relevant Latin American persons have participated in founding AIETI. During its trajectory in research and thereafter with actions of Development Cooperation, it has strengthened these socio-cultural ties and affections.*

• **Project:** •

Defend the Defenders: strengthening the capacity for action, coordination, communication and response of Human Rights Defenders to guarantee the protection of human rights and human safety in Spain

Project Promoter: Fundació Solidaritat UB

Project Partners: Asociación Pro-Derechos Humanos de Andalucía (APDHA), Ecologistas en Acción – CODA, Fundación Universitaria Autónoma De Madrid, ICARIA Editorial, NOVA-Innovación Social

EEA Budget: € 130,000

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Objective: Defending the Defenders (DfD) “has promoted the emergence of a state-wide and multi-disciplinary coalition to create an early warning and response system to strengthen the action of human rights defenders for the monitoring and documentation of human rights (HR) violations, especially cases that violate the rights of women, by a state observatory. These instruments have allowed the production of “alerts” (reports and audiovisual materials) on deficits in the protection of human rights and the building of a strategy of political-legal advocacy for the creation of a public policy developing human security and the rule of law in Spain.

Webpage: <http://defenderaquiendefiende.org/>



Summary Testimony on the impact of the project and access to products: “The “Defend the Defenders” projec has involved the creation of a state-wide coalition constituted by communicators, lawyers, academic experts and activists who have joined forces to defend civil and political rights against the threat posed by the new Law on Public Safety and the Penal Code Reform. 400 citizens have been trained to identify and document human rights violations in the context of social protest. This network of observers has been articulated through a National Observatory to analyse social control and repression in the Spanish State, and which published as a result of such analysis the first collaborative report on the Gag laws in the Spanish State. The cases identified by the Observatory and described in the report have made it possible to present the first two lawsuits against the Law on Public Safety before the European Court in Strasbourg, which threaten the exercise of freedom of speech and of the press. This is the beginning of a state-wide and citizen Network in defence of human rights in the Spanish State.”



• Project: • Creating spaces for political involvement

Project Promoter: INJUCAM

Project Partners: Asociación Alacrán 1997; Asociación Aventura 2000; Asociación Barró; Asociación Caminar; Asociación Educación Cultura y Solidaridad; Asociación Jaire; Asociación Juvenil ATZ; Asociación Juvenil Fray Escoba; Asociación La Torre de Hortaleza; Asociación Murialdo; Asociación para la integración del Menor Paideia; Asociación Talloc; Asociación Tobogán de Luz; Centro de Animación Valdeperales; Colectivo de acción para el juego y la educación CAJE; Coordinadora Infantil y Juvenil de TL de Vallecas

EEA Budget: € 97,000

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Objective: Given the current situation, organised civil society (such as Injucam) will highlight the importance of participatory processes that lead away from the exclusion experienced by persons with whom we work (children and youth) and towards social justice. We have therefore decided to create a partnership for local transformation. We believe that solutions require that each community becomes aware of the problems, organise solutions, and demand from institutions the effective implementation of recognised rights. This project presented by Federación Injucam aims to analyse the reality, collectively build a discourse and disseminate it.

Webpage:

<http://www.injucam.org/programa-de-ciudadania-activa-creando-espacios-de-implicacion-politica/>



Summary Testimony on the impact of the project and access to products: "One of the main achievements of the "Creating spaces for political involvement" project has been to enhance our visibility and to make our voice heard in various spaces such as the public administration, networks of which we form part and political parties.

We indicate below some of the successes of the project: The organisation and holding of the debate and reflection event "*What if children voted? Debate on childhood policies in the Community of Madrid*" ("*¿Y si los niños votasen? Debate sobre políticas de infancia en la Comunidad de Madrid*"), in which we gathered representatives of the various political parties that presented themselves in the elections of the Community of Madrid in charge of the family and children area. On the one hand, our objective was that they present and explain their proposals regarding Madrid's children to us. On the other, we were able to present our vision as privileged observers of the reality of the neighbourhoods in which the member associations of the Federation work.

New Database: we have at hand the tool that will allow us to quantify data on the work carried out by partner associations, i.e. that will serve to incorporate accurate data on all the work that is performed through the Federation to raise awareness on the importance of the work that we carry out in the neighbourhoods where we are situated. We reached a consensus with our partner associations on 40 proposals on Childhood policy, which we are presenting to the most representative parties that presented themselves in the May elections to the Community of Madrid regional assembly and Madrid City Council to incorporate them into their electoral programmes.

Through the implementation of the actions, we have organised and prioritised the content of issues on which we will work with the members of the Federation, with a view to generating positioning on issues that concern us as an active part thereof. Thereafter, we have brought to politicians and the administration those claims and opinions of our partner associations based on the rights of children and youth. We can state that we will continue to position ourselves and to act as loudspeakers of small associations within the public Administration and society in general. As a result, we can state that we have managed to become more visible and heard in public Administrations and in many other spaces, and therefore, that the children and youth that the member associations of the Federation we work with have been placed on the political agenda and are taken into account when planning actions within the Administration."



• **Project:** •

Fostering the critical and constructive awareness of citizens in the Valencian Community through actions of awareness-raising, communication and public debate on social policies

Project Promoter: Coordinadora Valenciana de Organizaciones no Gubernamentales para el Desarrollo (CVONGD)

Project Partners: Comité de Entidades Representantes de Personas con Discapacidad de la Comunidad Valenciana CERMI; Coordinadora de Asociaciones de VIH y sida de la Comunidad Valenciana (CALCSICOVA).

EEA Budget: € 45,000

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Objective: The aim of this project has been to ensure, through the union of the main networks operating in Valencia for the fulfilment of citizens' rights in the face of the current crisis affecting disadvantaged groups and associations of social action and cooperation development. These rights are to be protected over the survival of the sector and of the entities themselves, and the goal is therefore to undertake joint actions of communication, awareness-raising and advocacy, accompanied by actions to strengthen the networks that make up the Xarxa de Xarxes. To this purpose, the project carried out: actions of advocacy and public debate; communication and awareness-raising actions throughout the Valencia Community; training actions: at least 2 in each province; and actions strengthening and building partnerships with the private and social sectors.

Webpage:

<https://laxarxadexarxes.wordpress.com/proyecto-de-la-plataforma-de-ong-de-accion-social/>



Summary Testimony on the impact of the project and access to products: "The Coordinadora Valenciana de ONGD (CVONGD), the Comité de Entidades Representantes de Personas con Discapacidad de la Comunidad Valenciana (CERMI CV) and the Coordinadora de Asociaciones de VIH y Sida de la Comunitat (CALCSICOVA) have joined forces during one year to foster the critical and constructive awareness of citizens in the Valencian Community through the project's activities.

With the support of other social entities of the Valencian Community such as Familiares de Alzheimer (FEVECTA), the Association of Social Workers of Valencia, the Mesa de Entidades de Solidaridad con los Inmigrantes and the Valencian Youth Council (*Consell Valencià de la Joventut*), during the regional election campaign and Local have carried out actions of awareness-raising, communication, training and public debate on social policies.

The action shown in the picture represents an action of political advocacy, whereby groups were trying to resuscitate social rights battered by years of cutbacks and austerity. The action coincided with the beginning of the debate on the 2015 budgets in the Valencian Parliament (*Les Corts Valencianes*)."



• Project: •

Creation, promotion and consolidation of an NGO Network for the defence of the right of asylum and the rights of refugees in Catalonia

Project Promoter: CEAR CATALUÑA

Project Partners: None

EEA Budget: € 35,000

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Objective: The defence of the right of asylum and the rights of refugees has been strengthened with the joining of forces of various Social Action and Human Rights NGOs of Catalonia. A network has been created through which they discuss and reach consensus on strategies, political and social advocacy actions in relation to asylum and refuge. A website on the right of asylum has been created, which will collect statements of opinion, communiqués, awareness-raising and training activities, publications and other useful information produced by participating organisations.

Webpage: <http://www.ccar.cat/ha-nascut-la-xarxa-asil-cat/>



Summary Testimony on the impact of the project and access to products: “The network for the defence of the right of asylum and refugees, Asil.Cat, is constituted by 9 entities, 7 of them with full rights and 2 with observer status. The Asil.Cat network assumed greater importance following the asylum right and refugee crisis in Europe, and has become the main interlocutor in asylum matters in Catalonia. The network has carried out training and knowledge dissemination on the right of asylum, as well as communiqués and statements of opinion that have contributed to improving knowledge on the right of asylum and the protection of refugees.

It has a webpage at its disposal in Catalan and Spanish to present its work (www.asil.cat), a leaflet on the network intended to detect cases of international protection. The creation of the network has enabled us, above all, to have a political impact and to question the Catalan authorities on their role in the protection of refugees on their territory. In addition, the network has woven ties with related European entities during those months on issues related to asylum and human trafficking in Vienna, Brussels and Oslo, with the aim of identifying good practices reproducible in Catalonia regarding the reception of refugees.”



• **Project:** •

Generating a Network for the defence of women's rights and the eradication of violence against women

Project Promoter: MUGARIK GABE

Project Partners: None

EEA Budget: € 150,000

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Objective: Citizen mobilisation to defend women's rights and denounce gender violence is a pending task in the Spanish State. Although there has been a significant increase in social awareness in recent years, society's empowerment in demanding advances from public authorities in the defence of Women's Rights and the eradication of gender violence remains a key challenge. This project arises from the need for Third Sector organisations to create statewide networks to work on these issues and to articulate statewide proposals involving civil society.

Webpage: <http://www.mugarikgabe.org/rederradicacionviolenciasmachistas/>



Summary Testimony on the impact of the project and access to products: "This process has been valuable both to us (Mugarik Gabe) and other groups and women from various fields to undertake an analysis of the situation of gender violence (beyond the analyses of public institutions), by carrying out a participatory diagnosis among persons and groups working in the field on a day to day basis; analysing different strategies to challenge it, and bringing forward joint proposals to pursue this task, taking our claims and demands to eradicate gender violence to the streets. As a group, it has allowed us to link up with other groups throughout Spain working along the same lines and to take joint actions to achieve greater impact."



Outcome 3

• Project: •

Networking for the future (*Red Sevilla Norte*)

Project Promoter: Asociación de Estudios Sociales por la Igualdad de la Mujer - AESIM

Partner Entity: Asociación Encuentro en la Calle; Asociación Objetivo Vida; Asociación de Vecinos La Primera; Centro Provincial de Drogodependencia de Sevilla; Asociación Comisión Católica Española de Migración; Asociación Colectivo Intervención en Medio Abierto; Federación Provincial de Drogodependencias Liberación; Delegación de Empleo del Excmo. Ayuntamiento de Sevilla.

EEA Budget: € 117,635.70



Objective: AESIM launched the “North Seville Network – Networking for the Future” (*Red Sevilla Norte* – RSN) project to create a mechanism for the participation and revitalisation of Third Sector entities working in the Area with Social Transformation Needs in the North of Seville, so that the improvement of coordination and communication channels between these entities allowed them to achieve greater effectiveness in providing support and responding to the needs of beneficiary groups.

Webpage: <http://www.redsevillanorte.com/>



Summary Testimony on the impact of the project and access to products: “Sixty public and private entities working in the North of Seville have joined forces to achieve common goals. The existence of this Network entails a better coordination of actions carried out in the area and therefore a better response to existing needs. The permanent spaces created for meeting and dialogue have facilitated common lines of action and have brought the Third Sector and Public Administrations closer, so that the North Seville Network (RSN) functions as an observatory, allowing the latter to establish an effective contact with the reality of the territory.”

Employment is the area in which the existence of RSN has had the greatest impact with the successful holding of the first RSN Employment Fair (*I Feria de Empleo Red Sevilla Norte*), which has brought companies and job seekers of the area closer to each other. The RSN continues to work on generating synergies with the business fabric, and is already planning the second edition of this event.

Cross-cutting training and awareness-raising activities have contributed greatly to strengthening ties and to raise awareness on common priorities (respect for diversity and real equality) that must inform joint action.

Leading a project in which the sum of efforts is fundamental and in which AESIM is not an end but rather a means to achieving a collective objective positively affects us and allows a community-based perspective to permeate our work. Launching the RSN has expanded our horizons and allowed us to establish contact with social realities that are distant in space but could be brought closer in the future.

We continue to innovate by sharing experiences, seeking keys to participation and improving communication. Networking for the Future.”



• Project: • Inclúe: Innovation for social inclusion

Project Promoter: Emaús Fundación Social

Project Partners: Dirección Xeral de Familia e Inclusión de la Xunta de Galicia; Estrategia y Organización S.A. EOSA

EEA Budget: € 94,122.00

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Objective: NCLUE is a project that has contributed effectively to the systematisation of good practices in processes of assessment and engagement with situations of social exclusion, as well as for the development of innovative care and people-centred models. Therefore, it is conceivable only as a partnership formula with the involvement of public and private agents developing actions and providing services aimed at combating discrimination and social exclusion.

Webpage: <http://emausinclue.com/inclue/>



Summary Testimony on the impact of the project and access to products: "INCLUE arises from a need to stop and rethink our "why" and "for what"; to look for coherence between what we say we do and what we do. An opportunity for internal reflection on our positioning and our own processes, in which nothing is what it seems. INCLUE has allowed us above all to regain our essence and to rediscover the power of relationships and linkages; to understand that action based on quality, professionalism and specialisation is not incompatible with our hallmark values: to offer support, care, affection...

We are facing a major challenge, that of cultural change in the provision of care to people in situations of severe exclusion, which requires repairing the dynamics, relationships, collective visions and positions of different agents in order to generate knowledge, innovate, question with tranquility and responsibility our professional practice and also give it value... a challenge that we must address together; with the leadership of public institutions, the responsiveness of social sector entities and the support and complicity of society."



• Project: •

Analysis; evaluation and improvement of intervention processes for the emancipation of youth in situations of difficulty and/or risk

Project Promoter: Instituto Gallego de Gestión para el Tercer Sector-IGAXES3

Project Partners: Fundació Nazaret; Fundació Servei Solidari Per La Inclusió Social; Cooperativa De Iniciativa Social Opción3; Universidad de Santiago de Compostela; Universitat de les Illes Balears; Universidad Nacional a Distancia; Universitat de Girona

EEA Budget: € 90,000

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Objective: Through a study coordinated with the Universities of Girona, Illes Balears, Santiago de Compostela and UNED on the emancipation programmes of four regional non-profit entities working for the inclusion of youth in situations of risk, we aimed to identify the strengths, weaknesses, opportunities and threats of intervention.

The findings were reviewed by the different actors intervening with youth in situations of risk (governments, judiciary, lawyers...) in order to find agreement on common lines of action for this group in different Autonomous Communities.

Webpage: <http://www.joveneseinclusion.org/>



Summary Testimony on the impact of the project and access to products: "The 'Analysis; evaluation and improvement of intervention processes for the emancipation of youth in situations of difficulty and/or risk' project has been developed by 4 NGOs and 4 universities in partnership, which has entailed a very interesting inter-sectoral collaborative experience for all. We have been able to value the great contribution that the academic sector can make to the Third Sector by generating knowledge, and the important contribution that the Third Sector can make to universities by generating experience.

The result obtained for the project has been a rigorous evaluation of intervention processes for the emancipation of youth in situations of difficulty and/or risk, a result obtained through the active participation of youth themselves in the process of data collection, who have shared their trajectories, difficulties, challenges and successes with the different research teams.

The conclusions of the study allow us to establish that a good intervention programme for emancipation requires the following characteristics:

- Cultivation of personal autonomy since the beginning of adolescence: the horizon of emancipation already exists before the age of 14.
- Individualised intervention: each girl or boy must have their own itinerary and objectives.
- Participation of every young person in his/her own process, making decisions on every step of his/her life path.
- Support of the process on the part of the family or some of its members.
- Specific lines of work for integrating youth in their community.
- Mentoring programmes so that participants can count on the support of an adult figure during and after the moment of emancipation.
- Evaluation of the processes by the boys and girls themselves and study of their trajectories years after the completion of the programme."



• Project: • Mobilise for greater equity in the access and exercise of sexual and reproductive rights in Spain

Project Promoter: Interarts

Project Partners: Vall d'Hebron Institut de Recerca (VHIR)

EEA Budget: € 116,082.5

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Objective: The project started from the premise that cultural factors are very important in the realisation of sexual and reproductive rights (SRR) and was inspired by the lessons learned from cultural cooperation for development. Faced with a growing cultural diversity and based on the postulate that cultural elements are useful to improve the access to and quality of health services and assistance services addressing violence against women, the research, training and awareness-raising actions aimed to foster an articulated approach to SRR, with special attention to women, migrants and youth.

Webpage: <http://decides-diverxual.pro/>



Summary Testimony on the impact of the project and access to products: "Cultural factors, whether as an object of study or as instruments, are essential to contribute to an improvement in the access to and quality of health services and assistance services addressing violence against women. Based on this postulate, the Decides España ("You decide, Spain") project has developed research, training and awareness-raising actions to promote an articulated approach to Sexual and Reproductive Health Rights (SRHR), with special attention to youth and migrant women in the Spanish territory.

Decides España has promoted a dialogue between sectors that usually work independently (health, gender, education, culture, etc.) in order to foster a multidisciplinary approach to SRHR, understood broadly. The planned activities have allowed us to meet the objectives set, which include the following: a rigorous study that reflects the current situation of migrant groups in Catalonia with respect to their access to health services and the exercise of their rights to sexual, affective and reproductive health; the development of IEC (Information, Education and Communication) and awareness-raising materials in different formats (web, online documentation, videos, etc.); the implementation of training workshops for healthcare professionals. As such, the awareness-raising activities aimed at civil society and professionals of the healthcare and cultural sectors from different countries of the world that have been carried out in the framework of the project have had a clear impact both nationally and internationally.

The response received from the direct beneficiaries of the project (professionals intervening in sexual and reproductive health care; representatives of migrant groups and NGOs working with them; migrant groups with special attention to women of childbearing age and youth; and the general public that participated in awareness-raising activities) throughout the development of DECIDES ESPAÑA has been very positive. Many have stressed the need for a project of these characteristics that, on the one hand, provides tools and training to professionals in the health sector to improve health care by taking into account the cultural dimension and, on the other, empowers migrant groups who access these services in the exercise of their rights to sexual and reproductive health. Another aspect that has been highlighted is the importance of raising the awareness of society on the problems and existing needs in this field."



• Project: • Intersectoral Network of observation and analysis of hate crimes against homeless persons – Hatento

Project Promoter: Fundación Red de Apoyo a la Integración Sociolaboral (RAIS)

Project Partners: Asociación RAIS Euskadi; Centre D'Acollida ASSÍS; Asociación BOKATAS; UNIJEPOL – National Union of Police Heads and Directors (Unión Nacional de Jefes y Directivos de Policía Local); APDHE – Asociación Pro Derechos Humanos de España; Asociación Zubietxe

EEA Budget: € 132,159.80

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Objective: The primary objective of the project has been to reduce the vulnerability of homeless persons and to increase their protection against situations of violence and hate crimes. One of the main results has been to generate an intersectoral Network of observation and analysis of hate crimes against homeless persons. This Network carried out a diagnosis of the situation, a collection of cases and an analysis of the cases collected. The Network has been constituted by entities that provide assistance to and accompany homeless persons through different resources, together with several social agents playing a key role in defending human rights and equal treatment. Other notable results have included the creation of a framework and protocol for action in such situations, a detailed report, and the development of an awareness-raising campaign aimed at different stakeholders of the project and to citizens.

Webpage: www.hatento.org



Summary Testimony on the impact of the project and access to products: “I must have looked helpless, because I was sleeping, and it is when I started falling into my first dream that I received the beating. They were young guys, who were going to a club.” This testimony is Antonio’s, the person who occupies the centre of the image, surrounded by persons who listen to him and cameras in a highly visible space. And this is precisely what the Hatento Observatory has achieved: helping homeless victims of hate crimes to take centre stage, raising aporophobia on the political agenda, making the media pay attention to this invisible phenomenon, and raising the awareness of specialised organisations of the fact that at least 47% of the persons with whom we work have suffered a hate incident or crime. Sleeping and living on the street has a component of structural violence, further aggravated by the direct violence to which they are subject. We need a comprehensive response, because it is a matter of life or death.”



Outcome 4

• Project: •

CreActiva:

Statewide Network for social entrepreneurship and innovation

Project Promoter: JOVESOLIDES

Project Partners: Euskampus Fundazioa, Sinnergiak Social Innovation Center; Fondation iWith.org Spanish Delegation; Fundación Acción social, Educación y Tiempo libre ESPLAI; Institut Valencià de la Joventut. Generalitat Jove (IVAJ.GENERALITAT JOVE)

EEA Budget: € 120.379,50

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Objective: This project has set out the creation of a NETWORK of social entities, platforms, NGOs and public administration for the coordination of actions within the framework of innovation and social entrepreneurship as a strategy to promote youth employability, creativity and socioeconomic alternatives for social participation from an inclusive and participatory perspective.

Webpage: <http://www.redcreactiva.org/>



Summary Testimony on the impact of the project and access to products: "The Creactiva Network consists of over 500 professionals, agencies in the field of social entrepreneurship and innovation, etc. We have sought to generate learning spaces, in which we could motivate persons, entities and institutions to do things differently. Proof of this are the 4 Roundtables on Policy Advocacy developed in Madrid, Barcelona, the Basque Country and Valencia, which have resulted in a notebook of 23 proposals submitted to political parties. Along the way, we have met incredible, creative, enterprising and passionate people with whom we have shared great moments in the 4 Laboratories of Social Entrepreneurship that were organised and gathered 65 young persons and the 4 Laboratories of Social Innovation that gathered 46 participants and offered projects with pure innovative DNA through the SCPS methodology. In September 2015, the #Foro2IS was awaiting us, a space where over 300 persons participated in generating creative solutions to social problems (youth employment and refugees) thanks to the different spaces organised for this purpose, such as the GiGaLAB, the MasterClass and Speednetworking; and where, in addition, we could get acquainted with the main trends in Social Innovation thanks to the Mini presentations. Over 30 persons have been involved in this project, from technical Staff and Management Board to Volunteers who altruistically contributed to the success of this project."



• Project: • Diversity Purchasing Centre

Project Promoter: FEAPS MADRID

Project Partners: Asociación De Entidades De Personas Con Discapacidad Intelectual, Feaps Aragón; Dincat – Federació; Feaps Castilla Y León; Federación De Asociación A Favor Das Persoas Con Discapacidade Intelectual De Galicia (Fodonga Feas Galicia)

EEA Budget: € 122,033.90

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Objective: The objective of this project has been to unify the volume of purchases of disability associations of FEAPS in the autonomous regions of Castile and Leon, Catalonia, Aragon, Galicia and Madrid, to ensure the best prices and generate savings that enable organisations to allocate these savings to the provision of assistance to persons. The starting-point was a feasibility study conducted in 2012 by FEAPS Madrid, which has been moving ahead through the initial union of 33 social organisations committed to creating the platform of the Diversity Purchasing Centre to unify high-volume purchases.

Webpage: <http://feapsmadrid.org/wordpress/>



Summary Testimony on the impact of the project and access to products: “The Diversity Purchases project, promoted by FEAPS Madrid (Madrid today Full Inclusion) has served to generate an alliance of 23 social organisations for persons with intellectual disability able to generate savings on their most common expenses through centralised purchasing. Considering only the 23 entities that eventually joined the project (60 were initially submitted to analysis), the number of beneficiaries reaches 6,194 people with intellectual or developmental disabilities (44.3% of them women) with an average annual saving of 186,411 euros. The momentum created by the EEA Grants to Diversity Purchases was instrumental in transforming a pilot project, launched in Madrid, into a project with continuity over time, involving the participation of several Autonomous Communities, and which included 63 non-profit organisation by the end of the project. Today, Diversity Purchases is a reality that finds itself in a full process of expansion.”



• Project: • Network for the sustainability of Third Sector organisations

Project Promoter: Fundación Ecología y Desarrollo ECODES

Project Partners: Asociación Tutelar Asistencial de Discapacitados Intelectuales ATADES Zaragoza; Associació Clúster Créixer; Associació Educativa Itaca; Atades Huesca; Fundació Pere Tarrés; Fundació Privada Comtal; Fundación CONAMA; Fundación Hazlo posible; Fundación Laboral San Prudencio; Fundación RAIS; Fundación Tomillo; Talleres Auxiliares de Subcontratación Industria Navarra S.A. (Tasubinsa)

EEA Budget: € 86,782.50

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Objective: Aware of the crisis that we are experiencing and of the need to rethink the Third Sector as a key agent in building a more sustainable society, we set out to constitute a network of 50 Third Sector entities within three years to include social responsibility criteria in member organisations with a view to improving their competitiveness and efficiency, ensuring the transfer of knowledge to the Third Sector as a whole. This proposal has tackled a primary phase, in which the 13 partners have collaboratively designed and implemented 10 key indicators that synthesise this global approach. 15 good practices have been selected that serve as reference points for the sector as a whole.

Webpage: <http://www.rs3s.org/>



Summary Testimony on the impact of the project and access to products: “In present times, it is necessary to rethink the Third Sector as a key agent in building a more sustainable society. To advance along this path, a network of Third Sector entities has been launched to include social responsibility criteria in member organisations to improve their competitiveness and efficiency. The project has had a direct impact on the 17 participating organisations and, indirectly, on other Third Sector organisations that have access to the tools developed in the framework of the project.

The main impact has been on the sustainability of the organisations that have participated actively in the project, i.e. on the management thereof, having helped to identify areas for improvement and to communicate to society the impact of their work. It therefore had a direct impact on the day-to-day management of participating entities, which we believe will result in greater sustainability of the same in the medium- and long-term. This improvement has, in turn, two related impacts: on the whole set of activities of participating entities, with beneficiaries as protagonists, but also on other Third Sector entities, being an example of transparency, accountability and communication on the returns and impact for nonprofit entities. Networking – the hallmark of the project – has allowed mutual learning processes, benchmarking and generating synergies that have helped entities to work more effectively and efficiently by collaborating on issues of common interest. Finally, another added value is the free and accessible knowledge that has been generated in the framework of the project and made available to other entities in the sector.”



• Project: • Developing a quality network of childhood and youth associations

Project Promoter: Coordinadora Infantil y Juvenil de Ocio y Tiempo Libre de Vallecas
("Children and Youth Recreation and Leisure Coordinator of Vallecas")

Project Partners: None

EEA Budget: € 33,354.00

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Objective: The objective of this project has been to achieve and retain the support of the social base of the Coordinator in improving the quality of life of children and youth. We have focused on training and communication. To address the first element, we have presented quality training frameworks and professional certificates. To address the issue of communication, we have developed a comprehensive programme to improve communication. In both cases, we have worked with optimisation and efficiency criteria. We have thus engaged with our social base and obtained more partners to sustain the project.

Webpage

<http://www.asociaciones.org/coordinadora/noticias/item/318-programa-ciudadania-activa>

Summary Testimony on the impact of the project and access to products: "Coordinadora is a network of social entities that have been working with children and youth for over 25 years. When we initiated the Active Citizenship Programme, we looked for elements for the development of entities integrating Coordinadora (communication and suppliers) and for the development of the platform itself (communication plan, training, quality and networking). The objectives set by Coordinadora have been met, including those introduced during the development of the programme and modifying those initial objectives presented. Coordinadora has improved its processes, which have been audited in accordance with ISO 9001 standards; it has developed an external Communication Plan; it has developed training tools according to current scenarios; it has generated social impact through a political agenda and created, in partnership with other organisations, networking spaces with leading companies. We are thankful for the dedication of the persons who have worked on this programme from the NGO Platform for Social Action. One of the keys to success has been the development of quality control and measurement elements to measure the social impact of the programme."

• **Project:** •
Co-education and the attention to diversity through art in two educational centres in Santa Coloma de Gramanet

Project Promoter: CREART, Asociación Para La Educación De La Infancia A Través Del Arte

Project Partners: Fil a l'Agulla (Non-profit social initiative Cooperative)

EEA Budget: € 30,506.40
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Objective: The objective of this project has been to strengthen co-education and attention to diversity in public education, specifically in two schools in Santa Coloma de Gramanet, through the provision of training and support for teachers and workshops with students on issues of gender equality, prevention of violence against women and discrimination on grounds of sex and/or sexual orientation. The project has also promoted networking between schools and other educational agents in the city by coordinating an awareness-raising artistic activity, located in a highly visible public place on the 8th of March.

Webpage: <http://creart.org.es/es/noticia/avanzando-hacia-la-coeducacion>



Summary Testimony on the impact of the project and access to products: "This project has promoted co-education and attention to diversity in two schools in Santa Coloma, promoting gender equality and the prevention of violence against women and discrimination on grounds of sex and/or sexual orientation. The project has consisted in the provision of training to teachers, working in classrooms with primary school students and the promotion of awareness-raising networking between schools, the DNIC (Centre d'Informació i recursos per Dones) and the City Council. All of the former has strengthened the coalition between the Project Partners Creart and Filalagulla. The impact of the project in the classroom has generated greater awareness among teachers on the influence of the sex-gender system, which has helped to create a climate of greater freedom both for persons who do not fit into this system and persons who fit into the norm. This has been made possible through teacher training, workshops in classrooms and the subsequent accompaniment of the teachers. The project has also benefited the students in terms of group cohesion and the ability to function in a more democratic, respectful and free manner in relation to sex and gender aspects. At the city level, the activity of the urban art installation in the City Council Square gave visibility to the project and to the issue of gender violence."



• Project: • Training strengthening project of the Statewide Coordinator of HIV and AIDS NGOs

Project Promoter: Coordinadora Estatal de VIH-Sida, CESIDA

Project Partners: None

EEA Budget: € 75,744.00

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Objective: This project has developed an online training platform with the aim of improving the quality and efficiency of the actions undertaken by the organisations working in the field of HIV and AIDS in the Spanish State, in order to channel the needs, challenges and demands requiring an effective response to HIV and AIDS. The Training School has been set out as a strategy for strengthening the organisational structures of associations integrating the CESIDA, offering opportunities for networking to entities whose actions are articulated and coordinated from CESIDA.

Webpage: <http://www.cesida.org/cursocomunicacion/>



Summary Testimony on the impact of the project and access to products: “During this period, the project provided training to 128 persons through three courses, one on communication strategies of HIV and AIDS NGOs, another on the elaboration and design of social projects, and the final one providing updates on HIV and AIDS infections, which was completed a few days ago. The platform, developed with Moodle technology, has up to 15 types of activities at its disposal: database, fora, direct consultations with teachers, questionnaires, surveys, glossaries and even videoconferences. Online training allows the customisation of learning and the adaptation of studying to the rhythms of and time available to each student; costs are reduced, the exchange of ideas, opinions, practices and experiences is fostered, thus achieving a collective enrichment process through learning without geographical boundaries while spatial and temporal barriers are eliminated, which is a great advantage for NGOs dispersed geographically. Online training is an excellent tool to train new volunteers and to recycle the knowledge acquired both by the technical staff and volunteers already linked to CESIDA and its member entities.”



• **Project:** •
Strengthen the joint work of Third Sector entities
in order to become more efficient in the provision of services
and development of their activities

Project Promoter: European Anti-Poverty Network of Navarre (EAPN NAVARRA)

Project Partners: None

EEA Budget: € 30,384.00

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Objective: This project has strengthened the Third Sector through joint training and research actions between social entities with a view to becoming more competitive and efficient in the provision of services. The starting-point of the project has been the interrelation and joint work of professionals with extensive experience, social entities and the public authorities. The Network has fostered opportunities for reflection, training and debate. In this manner, it has generated the contents for the elaboration of a Handbook that allows improving the intervention carried out with persons in situations of poverty and social exclusion in Navarre.

Webpage: <http://www.redpobreza.org/es/gruposdetrabajo>



Summary Testimony on the impact of the project and access to products: "This project has entailed the strengthening of the agents involved in the fight for the eradication of poverty and social exclusion through cooperative work, training and reflection among professionals of the Public Sector and the Third Sector, and in the joint development of a social accompaniment methodology for interventions to address new social needs arising out of the social and economic crisis."



• Project: •

ACKNOWLEDGE: National Network of Organisations for the recognition of competences and skills gained through voluntary action (*Red RECONOCE*)

Project Promoter: Confederación de Centros Juveniles Don Bosco de España

Project Partners: Didania, Federación de entidades cristianas de Tiempo libre Federación De asociaciones De Scouts De España -ASDE- Exploradores De España..

EEA Budget: € 88,797.2

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Objective: The objective of this project has been the articulation of a national network of organisations promoting the recognition of competences and skills gained through voluntary action with a view to improving the employability of youth. To this purpose, we have developed an online system of non-formal accreditation of voluntary action, and a network of "Points of accreditation", which has allowed the accreditation of 1,000 volunteers. It has been complemented by a Study on the situation of youth volunteering and employment in Spain and an awareness-raising Campaign in the business sector, as well as advocacy actions to achieve the formal accreditation of competencies by the public authorities.

Webpage: www.reconoce.org



Summary Testimony on the impact of the project and access to products: "The ACKNOWLEDGE Project articulates a national network of organisations that recognises and gives visibility to the competencies and skills obtained by youth in their actions as volunteers, thus helping them to improve their employability. The certified personal competencies and skills acknowledge relevant information on the social and professional profile of candidates in the recruitment process of companies, and the latter can use this system as a commitment to the social promotion of solidarity and volunteering, especially among youth. Assigning value to the skills that are most often sought by employers has had a huge impact: communication, organisational, decision-making, teamwork, autonomy and mathematical competencies and skills. Establishing partnerships with the business sector and the development of the accreditation system itself have contributed to strengthening and to achieving a higher profile for the Third Sector, which entails an undeniable added value."



• Project: • InnovaciONG

Project Promoter: PROVIVIENDA

Project Partners: Asociación Realidades Para La Integración Social; Atenea Foundation;
La Rueda Asociación Social Y Cultural

EEA Budget: € 105,120.00

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Objective: The starting-point of this project has been an alliance of four Spanish non-profit entities that aim to improve their own operation in order to facilitate the realisation of their social mission. It has created a comprehensive management system for these entities with the objective of strengthening their processes and operating procedures, thus becoming more effective and competitive especially in four areas: (centralised) management of purchases, social base, transparency and accountability and training and knowledge management.

Webpage: www.innovaciong.org



Summary Testimony on the impact of the project and access to products: "InnovaciONG stems from the interest of the persons who integrate Atenea Foundation, La Rueda Asociación, Asociación Pro-vivienda y Asociación Realidades in doing things differently. If anything defines the InnovaciONG project, it has been the participation and collaboration, both between the four entities and their individual members. The project has enabled us to share spaces and lessons learned, from which products and processes that improve the functioning of the four organisations have emerged: centralised purchasing, shared indicators system, joint training plan or definition of our social base. And beyond the former, we have also strengthened the belief that we are together in a common project: to improve the lives of persons in situations of exclusion. Because ultimately, "if you walk alone, you'll arrive faster; if you walk accompanied, you will go further."



• Project: •

SHARE Groups: Promotion, Consolidation and Standardisation of an inter-sectoral social alliance model (*Grupos COMPARTIR*)

Project Promoter: FundaciónTomillo

Project Partners: Fundación Conama; Fundación Ecología y Desarrollo; Fundación Hazlo posible; Fundación RAIS

EEA Budget: € 99,000

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Objective: The project aims to create a Multi-sectoral Social Alliance model among social entities with different specialisations and approaches: education, care for homeless persons, environment and sustainability, strengthening of other entities – in order to develop a new integrated approach for the analysis and resolution of complex social problems. This approach incorporates the diversity of persons, particularly gender differences, but also of origin or ethnicity, religious beliefs or sexual orientation.

Webpage:

<http://gruposcompartir.org/proyecto-piloto-barrios-sostenibles-bbss/>



Summary Testimony on the impact of the project and access to products: “The project has consisted fundamentally in establishing ties of cross-cooperation among the various entities that make up the Share Groups. The cooperation has resulted in the development and consolidation of a process of reflection and debate that has enabled the various entities to improve their actions and their impact through cross-collaboration of the others. As a result of the work carried out, a Guide has been produced, which develops a model of systemic and collaborative learning based on the lessons learned and reflections of various Social Entities on a specific project. These lessons outline a path that is not the end-point but rather sets out a direction for all entities that seek to advance in the implementation of systemic strategies in a collaborative manner, following the model of the Share Group. The Sustainable Neighbourhoods pilot project has been formulated and is constantly incorporating new lines of action. Through its collaborative development, entities are both internally and externally improving their coordination and management. Its own complexity and systemic character has implied that not all of its actions have been developed in the terms in which it was originally planned, but the agents involved have been adapting their approaches, efforts and tasks to the challenges that have emerged, establishing the project as a reference point for comprehensive intervention towards sustainable urban development. All these vicissitudes are significantly enriching the experience of the Share Group in relation to their competencies and development of actions in the member entities themselves.”



• Project: •

Strengthening the Spanish Solidarity Economy Network in the promotion of socio-economic rights through the diagnosis and systematization of experiences acting as reference-points in 5 Autonomous Communities (Aragon, Catalonia, Madrid, Navarre and the Basque Country)

Project Promoter: Asociación Observatori de Drets Humans (DESC)

Project Partners: "Red De Economía Alternativa Y Solidaria – Reas"; Xarxa d'Economia Solidària de Catalunya

EEA Budget: € 127,898.50

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Objective: The objective of the project has been to strengthen the Spanish Solidarity Economy Network, or ESS (especially in Aragon, Catalonia, Madrid, Navarra and the Basque Country), promoting the defence of socio-economic rights by building socially and environmentally fairer economic models. Activities have been developed on the basis of three lines of action: research on statewide experiences related to ESS; four meetings in Aragon, Catalonia, Navarre and Madrid to foster the exchange of knowledge and experience and build the capacity of the sector; and a publication and final evaluation that draws on the experiences identified during the research process, from a human rights perspective.

Webpage: <http://economyaderechos.observatoridesc.org>



Summary Testimony on the impact of the project and access to products: "El DESC Observatory, the Xarxa de Economia Solidaria (XES) y the Red de Redes de Economía Alternativa y Solidaria (REAS) present an interactive online publication that links human, economic, social and cultural rights with different experiences of social and solidarity economy on the Spanish territory. The webpage allows one to browse by following two itineraries. On the one hand, discovering the Social and Solidarity Economy (ESS) sector through close to thirty articles that address the relationship of this economic system to human rights and its presence in various sectors such as housing, food, energy, culture and finance, as well as its development both in Spain and internationally and the challenges it faces. On the other hand, one can browse through a catalogue of 115 experiences – co-operatives, associations and informal initiatives – that can be filtered by law, sector or territory, giving visibility to existing but little known relationships. The rights-based approach implies a radical change in values and practices, comparable to that raised by the ESS, and which addresses the economy from a point at the antipode of the current model. Therefore, the human rights approach and the ESS are no more than two sides of the same coin. An economic model cannot be defined as social and based on solidarity without taking into account human rights, while human rights cannot imagine an economy without it being social and based on solidarity. Consequently, incorporating the human rights approach raises our awareness on this relationship and seeks to empower it. This project has been possible thanks to the participation of over thirty experts, as well as an incalculable group of collaborators – coordinators, territorial delegates, reviewers, suppliers, members of cooperatives, network members, workers, activists... – who have shared their experience and lessons learned, in some cases as a result of years of work, and in others, through the freshness and enthusiasm of beginnings."



Sharing lessons learned

If we analyse the activities developed and results achieved in the framework of the Active Citizenship Programme from a global perspective, as reflected in this report, we can conclude that, taking into account the limited time frame within which it has been carried out and the available budget, the Programme has had a significant impact on certain areas of the Third Sector and especially on those organisations participating in the Programme.

Therefore, we wish to conclude this report by sharing some of the main lessons learned in the development of the Programme over these years of work:

OBJECTIVE

Fostering active citizenship

WHAT HAS WORKED

Provide participants with their own, common spaces appropriate to their characteristics and interests.

Emphasise giving proper care to the planning and development of activities: objectives, availability, return of results, etc.

Generate common spaces of action.

Unify strategies at the local level beyond prior positions or sectoral divisions in the neighbourhoods / cities.

Opening processes up to other entities, groups and individuals with whom we do not usually work has allowed maximising spaces for innovation in projects.

Training in participatory processes is key to strengthening grassroots and citizenship processes.

WHAT CAN BE FURTHER IMPROVED IN THE FUTURE

Create a greater relational space to continue fostering associative linkages at the local level.

Continue working through a person-centred approach

Articulate more firmly volunteering as an integral part of projects in territories and communities.

Innovate in our communication to reach our social base.

Carry out evaluations on our actions, allowing us to advance and measure our action.

OBJECTIVE

Increasing the involvement of NGOs in policy-making

WHAT HAS WORKED

Create and disseminate knowledge through informative contents and accessible capacity-building.

Foster dialogue.

Achieving a higher profile (taking care of the image and discourse).

Recognise the importance of communication.

Use data rigorously, for example through databases, repositories, etc.

Having consistent data at our disposal on issues that we work on helps us to defend our discourses objectively and to improve our positioning..

WHAT CAN BE FURTHER IMPROVED IN THE FUTURE

Start from a diagnosis before launching actions.

Demonstrate more clearly the social and economic impact of the action developed by the sector.

Awareness of the importance of communication by assigning budgets, departmental staff, etc. to this purpose.

Give continuity and validity to data by updating and complementing them...

OBJECTIVE

Partnerships, networking and coalitions

WHAT HAS WORKED

Achieving a common collective purpose from the diversity of actors and perspectives (complementarity in partnerships).

The work carried out must be the sum of all persons involved.

Understand and accept the ways of doing of the parties involved.

Generate trust between public administrations, universities, the media and other public agencies and the Third Sector, based on collaboration and strategic alliances.

Be aware of the need to cooperate to achieve greater competitiveness and efficiency.

WHAT CAN BE FURTHER IMPROVED IN THE FUTURE

Continue to delve deeper into different management systems based on cooperation / collaboration.

Be innovative in engagement: we have few opportunities to work together, and have to take advantage of the available time by not repeating what we already know how to do.

Give continuity to these relationships and, where appropriate, formalise them through agreements, contracts... and look for formulas of ongoing participation and collaboration.

Recognise the strengths and weaknesses of joint work to continue advancing.

Foster the involvement of paid staff, volunteers and users in activities.

Sharing processes that may be useful to others through networks.

